Patent Application for: TRANSFORMATION OPPORTUNITY INDICATOR Inventor(s): PATRICK ENGELKING ET AL.

Attorney Docket No. 10022/306, Serial No. 10/651,878

REPLACEMENT SHEET



* = Required Field, Must have Data

= Input field contains default benchmark data.

Layout of Elements For Fig. 4A

Detailed Pro Forma Data Inputs

tig. 4A (5)

	Record Team Comments Here Record Team Comments Here									Record Team Comments Here							Fig. 4A (1)
		SELECTION NOT MADE ▼					40%	8%				SELECTION NOT MADE	SEI ECTION NOT MADE	9%	SELECTION NOT MADE ▼	SELECTION NOT MADE ▼	
Basic Cilent Current State Data	1. Client Name:	2. Client Industry Group *	3. Client Annual Revenue (\$M) *	4 Client Annual Operating Expense (\$M) *	5. Client Interest-Bearing Debt (\$M)	6. Client Shareholders' Equity (\$M)	7. Client Marginal Tax Rate	8. Client Weighted Average Cost of Capital (WACC)	9. Clients Current Stock Price	10. Clients Current Shares Outstanding (M)	11. Current Total Employee Population *	12. Solution to Evaluate for Client *	 Proposed Solution to Include Deployment of Employee Self Service 	14 Percent of Employees with Current Client Internet / Intranet Access *	15. Current HR Systems Includes HR ERP	16. Include Full-Scope Payroll / T&A in	Assessment *

REPLACEMENT SHEET

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HR Shared Corporate Services hio HR Center Field HR		Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:
HR Total Leadership	0						0 Years
	17. Number of Locations	 Number of North American Countries 	 Number of Supported Workforce Languages 	20. Number of Current HR Systems in Use	21. Number of Custom- Developed Current HR Systems	22. Cost of Capital Rate *	23. Business Case Evaluation Period *
	17	4	23	20	72 (22	23

Fig. 4A (2)

REPLACEMENT SHEET

	ew business cases would typically be requested by these assumptions may be left blank.			Team	Assumption		0.0% Record Team Comments Here:	0.0% Record Team Comments Here:	0.0% Record Team Comments Here:	Record Team Comments Here:	ined from Client)		SELECTION NOT MADE Record Team Comments Here:		Note: Enter data here only Record Team Comments Here
Overall Cilent Growth Rate Assumptions Note: Not all HRT cases require a Growth view. Growth view.	the client. Determine if this is required for your client. If not, these assumptions may be left blank.	24. Client Average Annual Growth ("""")	Projection %	Accenture	Benchmark As	25. Average Rate of Growth for	Costs not Growing in Parallel 0.0% to Business Growth *	Growth Rate: * 0.0%	27. Economies of Scale Growth Rate: 0.0%	28. Average Annual Above-Inflation 404 Merit Increase Rate:*	29 Current Client HR Operating Cost Data (Obtained from Client)	Is the client able to provide HR cost		Total cost Total HR (\$M) FTEs	Total Client Annual HR Operating Cost*

Fig. 4A (3)

	Record Team Comments Here: Record Team Comments Here:	.,	Record Team Comments Here:		Tech FTEs O FTEs O FTEs
	O FTES	0 FTES	0 FTEs	0 FTEs	Total (Including HR And HR Tech) Tech FTEs (OFTES)
y/ Total	0.0	\$0.0	\$0.0	\$0.0	Total (Including F And HR Tec
Annual HR Budget (\$M) 3"-Party/ Vendor	(C) (C)	.;;	\$0.0	\$0.0	## HR ### HR ech or for \$0.0
~ ~ ~ ~	0 0 6 6	% 0.0	\$0.0	\$0.0	Annue Budget HR T No Lab Lab
Annual HR Budget (\$M) HR Expenses	(0) (0) (0) (0) (0) (0) (0) (0) (0) (0)	80.0	\$0.0	\$0.0	\$0.0
Annual HR Budget (\$M) Labor	(O) (C)		\$0.0	\$0.0	al HR udget abor \$0.0
	HR Leadership	HR Shared Services Center	Field HR	,	Annual HR Tech Budget (\$M) Labor HR Technology \$0.0

Fig. 4A (4)

REPLACEMENT SHEET

Current Client High-Level Activity Analysis Data (Obtained from Client)

If the client cannot distribute costs as shown below, leave these fields blank, and the model will calculate the distribution automatically using Saratoga benchmarks (see the 'Current Metrics' tab for details). If you entered cost / FTE data for multiple organization entitles above, you must distribute costs for each entity below for which you entered cost / FTE data.

Fig. 4A (5)		Record Team Comments Here:	Record Team Comments Here.	Record Team Comments Here:	Record Team Comments Here.	Record Team Comments Here.	Record Team Comments Here.	Record Team Comments Here	Record Team Comments Here.	Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here		
	Overall Labor	Distribution	%0	%0	%0	%0	%0	%0	%0	%0	%0	%0	%0	%
_	ed Fjeld	뛰	%0	%0	%0	%0	%0	%0	%0	%0	%0	%0	%0	%0
	HR Shared Services	Center	%0	%0	%0	%0	%0	%0	%0	%0	%0	%0	%0	%0
	Corporate	뚝	%0	%o	%0	%0	%0	%0	%0	%0	%0	%0	%0	%0
	: . ¥	Leadership						%0						%0
		-1	Staffing / Recruiting	Employee Relations	Training & Development	Benefits	408 ∼ Compensation	HR Management	HR Reporting and Information Systems	Organization Effectiveness	Performance Management	Payroll	Time & Attendance / Scheduling	

REPLACEMENT SHEET



Detailed Pro Forma Data Inputs

= Required Field, Must have Data

estimate costs which the client may incur internally during solution implementation (retained costs). The project team may use the default Accenture benchmarks currently in the tool or adjust them whether dealing with outsourcing internal transformation or a mix of both. These assumptions The assumptions below will be used to develop a detailed pro forma for all solution scenarios Internal Solution Implementation Cost Estimate Assumptions

Note: If you are building a Broad Transformational Outsourcing business case, evaluate whether you business case. Typical outsourcing business cases do not necessarily include these costs. If you do should include retained build and incremental operating costs (i.e., retained investment costs) in your not want to include retained investment costs, zero out the assumptions below. based on specific client requirements.

Layout of Elements for Fig. 4B

Fig. 4B (1) | Fig. 4B (2) Fig. 4B (4)

Internal Transformation Costs - HR-Related Costs	Accenture	Team	
	FTES to be	Assumption	
30 Internál Retraining/Redeployment Assumptions	Redeployed	Redeployed	
% of Impacted EE's who will be offered Internal Redeployment *	%0	%0	
31 Severance Assumptions *	%FTEs to Receive Severance Benchmark	Weeks Severance per FTE	Avg HR FTE
	0% %FTEs to	%FTE to	0\$
32 Relocation Assumptions	Relocate Benchmark	Relocate	
% of Impacted EE's who will be offered	%FTEs to %	%0.0	
410-7 relocations *	Receive	%FTEs to	% Loaded
33 Retention Assumptions	Retention Benchmark	Retention	Retention
% of Impacted EE's who will be offered Retentions *	% 0	%0	%0
34 Retained Recruiting Assumptions	# of FTEs to be Recruited	# of FTEs to be Recruited	
# of additional new EE's to be Recruited into internal org. for new solutions *	benchmark 0 FTEs	1	, , , , , , , , , , , , , , , , , , ,
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REPLACEMENT SHEET

^Fig. 4B (2)

Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:
Redeployer Cost per FTE	Avg Weekly Severance \$ Cost Per FTE \$0 \$0	Relo Pkg per FTE \$0	Avg HR FTE Retention \$ Loaded \$ Per FTE \$0	Recruiting Cost per FTE
	Avg Weekly Cost		Avg HR FTE Loaded \$	

	Fig. 4B (3)							"				
Workday Project Team ontingency Facility	% Fig	% 0		Year 2 0%	%0	%0	%0	: nbers should all be "0%	Econ. Or Scale Growth Rate- Accenture	Benchmark	%0.0	%0.0
Workday F Contingency		%0 .	potions		ion: 0%	ırk: 0%	on: [0%	ost Components case, these num	Current Growth Rate		%0.0	0.0%
Team Costs	Benchmark:	Team Assumption:	Schedule Assur	Benchmark:	Team Assumption:	Benchmark:	Team Assumption:	HR Operating Co	Current Growth Rate- Accenture	Benchmark	%0.0	%0.0
Internal Transformation Costs-Misc.Prolect Team Costs 35 Estimating Rates for Additional Project Costs*		4124	Transformation and Internal Benefits Realization Schedule Assumptions	36 Internal Transformation Cost Schedule*		414 // 37 Internal Benefits Realization Schedule		38 Client Growth Rate Assumptions for specific HR Operating Cost Components Note: If you are not building a Growth-view of your business case, these numbers should all be "0%"	416-4		Labor-Staffing/Recruiting⁴	Labor-Employee Relations *

REPLACEMENT SHEET

Fig. 4B (4)

Record Team Comments Here:	Record Team Comments Here	Record Team Comments Here:	Record Team Comments Here: Record Team Comments Here:
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%0.0	%0.0	%0.0	%0.0	%0.0	%0.0	%O.O	%0.0	%0.0	%0.0	%0 O	%0.0	%0.0	%0.0	%0.0	%0.0	%0.0
0.0	%0.0	0.0%	%0.0	0.0%	%0.0	0.0%	%0.0	%0.0	%0.0	%0.0	0.0%	%0.0	%0.0	%0.0	%0.0	%0.0
Labor-Training/Performance Development*	Labor-Benefits*	Labor-Compensation*	Labor-HR Management*	Labor-HR Reporting and Information System:*	Labor-Organization Effectiveness*	Labor-Performance Management*	Labor-Payroll*	Labor-Time & Attendance/Scheduling*	416 (CONT.) HR Expense - HR Facilities*	HR Expense - HR Travels	HR Expense – HR Equipment *	HR Expense – Other Internal HR Expenses *	HR Expenses - Outsourcing Contracts*	Hr - Consulting Fees*	HR Expense - Legal/Court Fees*	HR Expense - Other External Spend*

REPLACEMENT SHEET

ig. 4B (6)

Record Team Comments Here.	Record Team Comments Here:	Record Team Comments Here.	Record Team Comments Here:	Record Team Comments Here:	ere:	Record Team Comments Here:	Record Team Comments Here.									
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REPLACEMENT SHEET

Detailed Pro forma Data Inputs

* = Required Field, Must have Data

Assumptions for Internal HR Transformation solutions only: These Assumptions Not Relevant to Selected Solution

The assumptions below are only relevant to a Internal HR Transformation solution. They estimate the costs that may be incurred by the client for solution implementation (retained costs). The project team may use the default Accenture benchmarks currently in the tool or adjust them based on Specific client requirements. An estimated outsourcer annual price will be required

Layout Elements of Fig. 4C

(2)	(4)	(9)
Fig.4C (1) Fig.4C (2)	Fig.4C (4)	Fig.4C (6)
Fig		Fig
(1)	Fig.4C (3)	(5)
7.4C	4	Fig.4C (5)
Fig	Fig.	Fig.

Internal HR Transmission Estimation	am Estimating Factor on Factor Definition	0 #EE's	0 Fixed	(Total Base Technology Build Cost)	Adjusted	st Workday Other HW/ Cost (\$M) Infr. Build		\$0.0	\$0.0	\$0.0	\$0.0	80.0	Cost Estimating Factor Factor Definition	# EE's	# Retained
Internal L	Accenture Project Team Benchmark Assumption	\$0	0\$	(Total Ba	Incremental	Accenture Labor Cost Benchmark Factor		%0 %0	% 0 %0	% 0 %0	%0	%0 %0	Accenture HVV/Infr. Cost Benchmark Factor	0\$ 0\$	08
Fig. 4C (1)	Internal HR Transformation Cost Assumptions:	A Paca Markday Cost *	43 Dasa Other Hardware/Infrastructure Build Cost	(non-Workday)* (Base cost assumes NO ESS Deployment and	Lever age of Existing ERP	Estimate Adjustment to Base costs for	Technology Build scenarios	20 Deploy ESS; Leverage Existing ESS Infrastructure; Client has HR ERP*	Do not Deploy Employee Self Service (ESS); Client has no existing HR ERP*	Deploy ESS; Leverage Existing ESS Infrastructure; Client has no existing HR ERP*	Deploy ESS; Client has no existing ESS Infrastructure; Client has HR ERP*	Deploy ESS; Client has no existing ESS	infastructure of the ENT	Incremental Cost-Employee Self Service Infrastructure Build Cost per Employee:	

REPLACEMENT SHEET

-ig. 4C (2)

\$0.0 \$0.0	Record Team Comments Here: Record Team Comments Here:
Fotal Build Cost (\$M)	
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\$0.0	Record Team Comments Here:
\$0.0	Record Team Comments Here:
\$0.0	Record Team Comments Here.
80.0	Record Team Comments Here.
	Record Team Comments Here:

Estimating Factor	0	0	ting Cost)	Adjusted Non Labor Cost (\$M)	\$0.0	\$0.0	\$0.0	0.0\$	0'0\$	·		
Internal HR Transformation Accenture Benchmark Labor Costs Value Per EE	\$0	\$0	nology Operal	Adjusted Labor Cost (\$M)	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	Overall Efficiency (Cost)	%0	
Internal HR I Accenture Benchmark Value	\$0	\$0	(Total Base Technology Operating Cost)	Incremental Cost Factor	%0	%0	%0	%0	%0	Intemal Transform Percent	%0	%0
Current Rate	\$0	0\$	Ė	Accenture Benchmark	%0	%.	%0	%0	%0	Accenture Benchmark- Internal Transform%	%0	%0
Internal Technology Operating Cost Assumptions:	* pool pristance of the Landscatter of the	52 Base Technology Non-Labor Operating Cost*	(Base Tech Operating cost assumes NO ESS Deployment)	, 54 Adjust Base costs for Technology Build scenarios	Deploy ESS, Leverage Existing ESS infrastructure; Client	Has HK EKP. Do not Deploy ESS; Client has no existing	Deploy ESS; Leverage Existing ESS infrastructure;	Deploy ESS; Client has no existing ESS Infrastructure;	Client has no existing ESS Infrastructure or HR Deploy ESS; Client has no existing ESS Infrastructure or HR ERP*	Internal Transformation Opportunity for of HR A Operating Cost Components	T み 7 Labor-Staffing/Recruiting *	Labor-Employee Relations' $Fig.~4C~(3)$

REPLACEMENT SHEET

Fig. 4C (4)

Record Team Comments Here:	Record Team Comments Here:			Jost	Record Team Comments Here:				
\$0.0	\$0.0	\$0.0	Total	Adjusted Cost (\$M)	80.0 0.0	\$0.0	\$0.0	80.0	\$0.0

Record Team Comments Here: Record Team Comments Here:

Base Cost (\$M)

REPLACEMENT SHEET

-ig. 4C (5)

	Labor-Training/Performance Development*	%0	%0	%
	Labor-Benefils*	%0	%0	
	Labor-Compensation*	%0	%0	
	Labor-HR Management*	%	%0	
	Labor-HR Reporting and Information System:*	%0	%0	
	Labor-Organization Effectiveness*	%0	%0	
	Labor-Performance Management*	%0	%0	
	Labor-Payroll*	%0	%0	
	Labor-Time & Attendance/Scheduling*	%	%0	
474 (001)	HR Expense - HR Facilities*	%0	%0	
	HR Expense - HR Travel	%	%0	
	HR Expense – HR Equipment *	%	%0	
	HR Expense - Other Internal HR Expenses *	%	%0	
	HR Expense - Outsourcing Contracts*	%	%0	
	HR Expense - Consulting Fees*	%0	%0	
	HR Expense – Legal/Court Fees*	%	%0	
	HR Expense – Other External Spend*	%	%0	

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REPLACEMENT SHEET



Detailed Pro Forma Data Inputs

= Required Field, Must have Data

Solution-Specific Assumptions

The assumptions below are specific to the solution you are modelling for the client. Assumptions which are not relevant to the solution

that you have selected are greyed-out and do not need to be completed.

Solution Implementation and Operating Cost Assumptions for Broad Transformational HR Outsourcing Solutions only:

to be incurred by the outsourcer. The project team may use the default Accenture benchmarks currently in the tool or adjust that may be incurred by the client for solution implementation (retained costs). They do not estimate implementation costs The assumptions below are only relevant to a Broad Transformational HR Outsourcing solution. They estimate the costs them based on specific client requirements. An estimated outsourcer annual price will be required.

incremental operating costs (i.e., retained investment costs) in your business case. Typical outsourcing business cases do not necessarily Note: If you are building a Broad Transformational Outsourcing business case, evaluate whether you should include retained build and include these costs. If you do not want to include retained investment costs, zero out the assumptions below.

Fig. 4D(2)	Fig. 4D(4)	Fig. 4D(5)	Fig 4D(6)	Fig. 4D(8) Fig. 4D(9)
Fig. 4D(1)	Fig. 4D(3)	Fig	Fic	Fig. 4D(7) Fig.

Layout of Elements of Fig. 4D

Fig. 4D

REPLACEMENT SHEET

	Internal HR Transformation Cost Assumptions:	Accenture Benchmark	Project Team	Estimating
39	Base Workday Cost &	\$0	Assumption \$0	0
9	Base Other Hardware / Infrastructure Build Cost (non-Workday) 👁	90	\$0	Ψ-
	(Base cost assumes NO ESS Deployment and Leverage of Existing ERP)			
1	Adjust Base costs for Technology Solution scenarios (Build)	Accenture Benchmark	Incremental Labor Cost Factor	Adjusted Workday Cost (\$M)
	Deploy ESS; Leverage Existing ESS Infrastructure; Client has HR ERP &	%0	%0	\$0.0
	Do not Deploy ESS; Client has no existing HR ERP @	%0	%0	\$0.0
	Deploy ESS; Leverage Existing ESS Infrastructure; Client has no existing HR ERP @	%0	%0	\$0.0
	▼ Deploy ESS; Client has no existing ESS Infrastructure; Client has HR ERP ●	% 0	%0	\$0.0
430	Deploy ESS; Client has no existing ESS Infrastructure or HR ERP .	%0	%0	\$0.0
•		Accenture Benchmark	Incremental HW/Infr. Cost Factor	Estimating Factor
	Incremental Cost • ESS Infrastructure Build Cost per Employee: 🏶 📑	\$0	\$0	0
	Incremental Cost - ERP Licensing Cost per HR FTE: 🏶	0\$	\$0	O FTES

Fig. 4D(1)

These Assumptions Not Relevant to Selected Solution
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Cost (\$M)	\$0.0	\$0.0	\$0.0	Total Build Cost (\$M)	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0				
Estimating Factor Definition	# EE's	Fixed	(Total Base Technology Build Cost)	Adjusted Other HW / Infr. Build Cost (\$M)	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	Estimating Factor Definition	# EE's	# Retained HR FTEs (end-state)	

	Internal Technology Operating Cost Assumptions:	Accenture Benchmark	Labor Cost per EE	Estimating Factor
42	Base Technology Labor Operating Cost 🏶	\$0	\$0	0
43	Base Technology Non-Labor Operating Cost 🏶	0\$	\$0	0
	(Base Tech Operating cost assumes NO ESS Deployment)			
44	Adjust Base costs for Technology Solution scenarios (Operating)	Accenture Benchmark	Incremental Cost Factor	Adjusted Labor Cost (\$M)
	Deploy ESS; Leverage Existing ESS Infrastructure; Olient has HR ERP 🏶	%0	%0	\$0.0
	Do not Deploy ESS; Client has no existing HR ERP 🐞	%0	%0	\$0.0
,	Deploy ESS; Leverage Existing ESS Infrastructure; Client has no existing HR ERP ®	%0	%0	\$0.0
32	Deploy ESS; Client has no existing ESS Infrastructure; Client has HR ERP @	%0	%0	0.08
	Deploy ESS; Client has no existing ESS Infrastructure or HR ERP &	%0	%0	\$0.0
Note	Note: Consult an e-peoplserve representative to assist in determining a sourcing strategy appropriate to your client.	propriate to you	r client.	Fig. 4D(3)

REPLACEMENT SHEET

ig. 4D(4

	Record Team Comments Here:	Record Team Comments Here:				Record Team Comments Here:					
Base Cost (\$M)	\$0.0	\$0.0	\$0.0	Total	Adjusted Cost (\$M)	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	
Estimating Factor Definition	# EE's	# EE's	-	Adjusted	Non- Labor Cost (\$M)	\$0.0	\$0:0	0 0	0.08	\$0.0	

		71110	illey L		EPL	ACE	MEN	T SH	EET	10,00	1,010
	Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:
Total Percent Outsourced (Cost)	%0										
Percent Outsourced	%0	%0	%0	%0	%0	%0	%0	%0	%0	%0	%0
45 Sourcing Strategy for HR Operating Cost Components	Labor - Staffing / Recruiting 🏶	Labor - Employee Relations 🍩	Labor - Training / Performance Development 👁	Labor - Benefits 🙈	Labor - Compensation 🏶	Labor - HR Management 🏶	Labor - HR Reporting and Information Systems 🏶	Labor - Organization Effectiveness 🏶	🙀 Labor - Performance Management 🏶	/ Labor - Payroll &	Labor - Time & Attendance / Scheduling 🏶

REPLACEMENT SHEET

Fig. 4D(6)

						•			
Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:
%0	%0	%0	%0	%0	%0	%0	%0	%0	%0
HR Expense - HR Facilities 🏶	HR Expense - HR Travel 🏶	HR Expense - HR Equipment 🏶	HR Expense - Other Internal HR Expenses 🏶	HR Expense - Outsourcing Contracts @	HR Expense - Consulting Fees 🏶	' HR Expense - Legal / Court Fees 🏶	HR Expense - Other External Spend 🏶	🕶 HR Technology - Labor 👁	HR Technology - Non-Labor 🏶
						•	434	(cont.)	436

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:	Outsourcer baseline or rice Assambled in the Court	FTEs	-	2
46	Outsourcer baseline (if applicable)	0	\$0.0	\$0
	HR Labor (incl Merit Increases)		0.0\$	80
	HR Non-Labor	0	\$0.0	80
	HR Technology Labor (incl Melit Hicheases)		\$0.0	\$0
	HR Technology Non-Labor Total	0	\$0.0	\$0.0
4	thwo Griting Court	FTEs	-	2
47	Outsourcer Baseline (II applicable) - vvivi Orowii	0	\$0.0	\$0
	HR Labor (incl Merit Increases)		\$0.0	\$0
`	HR Non-Labor	0	\$0.0	09
/ ?			\$0.0	80
438		0	\$0.0	\$0.0
Note:	l otal Note: Consult an Accenture HR Services representative to obtain an indicative price appropriate to your client. You may need to provide a copy of this material to e-peopleserve to develop this estimate.	ppropriate to your cl	lient. You may n	eed to provide a
. 84	Outsourcer Indicative Price Estimate	-	2	e
	Outsourcer Indicative Price - Without Growth	\$0.0	\$0.0	0.08:
	Outsourcer Indicative Price - With Growth	\$0.0	\$0.0	0.0\$
				1/C

							თ						10	\$0.0	\$0.0	(D(8)
λ.	œ	0\$	∂) (F) G	\$0.0	ω	80	. 0\$	\$0	0\$	\$0.0	o	\$0.0	\$0.0	Fig. 4D(8)
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÷	4	\$0	\$0	\$0	80	\$0.0	4		\$0	\$0	\$0	\$0.0	5	\$0.0	\$0.0	
⊱	8	\$0	\$0	\$0	\$0	\$0.0	e	09	0	\$0	09	80.0	4	\$0.0	\$0.0	

REPLACEMENT SHEET

Fig. 4D(9

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0	Total	Annual Cost
\$0	\$0.0	#DIV/0i
80	\$0.0	#DIV/0!
80	80.0	#DIV/0!
\$0	\$0.0	#DIV/0!
\$0.0	\$0.0	#DIV/0!
10	Total	Annual Cost
\$0	\$0.0	#DIV/0i
80	\$0.0	#DIV/0!
\$0	\$0.0	#DIV/0!
80	\$0.0	#DIV/0!
\$0.0	\$0.0	#DIV/0!
Total Cost	Annual Avg	
80.0	#DIV/0I	
\$0.0	i0//i0#	

Patent Application for: TRANSFORMATION OPPORTUNITY INDICATOR Inventor(s): PATRICK ENGELKING ET AL.

Attorney Docket No. 10022/306, Serial No. 10/651,878

REPLACEMENT SHEET

= Required Field, Must have Data

Detailed Pro Forma Data Inputs

Assumptions for Internal HR Transformation Solutions only: These Assumptions Not Relevant to Selected Solution

The assumptions below are only relevant to a Internal HR Tranformation solution. They estimate the costs that may be benchmarks currently in the tool or adjust them based on specific client requirements. An estimated outsourcer annual incurred by the client for solution implementation (retained costs). The project team may use the default Accenture price will be required,

Fig. 4E(1) Fig. 4E(3) Fig. Fig. Fig. 4E(7)
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Layout of Elements of Fig. 4E

	Interna	al HR Transfe	Internal HR Transformation with Limited HR Outsourcing	Limited HR	Outsourcing
	Internal HR Transformation Cost Assumptions:	Accenture Benchmark	Project Team	Estimating	Estimating Factor
26	Base Workday Cost □	\$0	Assumption \$0	0 0	Definition # EE's
57	Base Other Hardware / Infrastructure Build Cost (non-Workday) □ (Base cost assumes NO ESS Deployment and Leverage of Existing ERP)	0 \$	09	· -	T Y L
58	Estimate Adjustment to Base costs for Technology Build scenarios	Accenture Benchmark	Incremental Labor Cost Factor	Adjusted Workday Cost (\$M)	Adjusted Other HW / Infr. Build
	Deploy ESS; Leverage Existing ESS Infrastructure; Client has HR ERP □	%0	%0	\$0.0	Cost (\$M) \$0.0
,041	Do not Deploy ESS; Client has no existing HR ERP □	%0	%0	\$0.0	\$0.0
	Deploy ESS; Leverage Existing ESS Infrastructure; Client has no existing HR ERP \square	% 0	%0	0.08	\$0.0
	Deploy ESS; Client has no existing ESS Infrastructure; Client has HR ERP D	%0	%0	\$0.0	80.0
	Deploy ESS; Client has no existing ESS Infrastructure or HR ERP □	%0	%0	\$0.0	\$0.0
		Accenture Benchmark	Incremental HW/Infr. Cost Factor	Estimating Factor	Estimating Factor
	Incremental Cost • ESS Infrastructure Build Cost per Employee:	\$0	\$0	0	# EE's
	Incremental Cost - ERP Licensing Cost per HR FTE:	0	\$0	0 FTES	# Retained HR FTEs

REPLACEMENT SHEET

[<u> </u>					[]	<u></u>	[]		Fig. 4
Record Team Comments Here:	Record Team Comments Here:		Record Team Comments Here: Record Team Comments Here:						
\$0.0	\$0.0 \$0.0	Total uild Cost (\$M)	\$0.0	\$0.0	\$0.0	80.0	\$0.0		

FIG. 4E(2)

		Internal HR Tra	Internal HR Transformation with Limited HR Outsourcing	Limited HR Out	sourcing
	Internal Technology Operating Cost Assumptions:	Accenture Benchmark	Labor Cost per EE	Estimating Factor	Estimating Factor Definition
29	Base Technology Labor Operating Cost 🏶	\$0	\$0	0	# EE's
9	Base Technology Non-Labor Operating Cost &	\$0	0\$	0	# E
	(Base Tech Operating cost assumes NO ESS Deployment)				
6	Adjust Base costs for Technology Build scenarios		Incremental Cost Factor	Adjusted Labor Cost (\$M)	Adjusted Non- Labor Cost (\$M)
	Deploy ESS; Leverage Existing ESS Infrastructure; Client has HR ERP @	· %0	%0	\$0.0	\$0.0
	Do not Deploy ESS; Client has no existing HR ERP .	%0	%0	\$0.0	\$0.0
\ !	Deploy ESS; Leverage Existing ESS Infrastructure; Client has no existing HR ERP &	%0	%0	\$0.0	\$0.0
4 2	Deploy ESS; Client has no existing ESS Infrastructure; Client has HR ERP &	%0	%0	\$0.0	\$0.0
	Deploy ESS; Client has no existing ESS Infrastructure or HR ERP &	%0	%0	\$0.0	\$0.0

Fig. 4E(3)

REPLACEMENT SHEET

Fig. 4E(4

- 1									J
	Record Team Comments Here:	Record Team Comments Here:			Record Team Comments Here:				
	\$0.0	\$0.0	\$0.0	Total Adjusted	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0

	REPLACEMENT SHEET												
	Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:	Record Team Comments Here:
Total Percent Outsourced (Cost)	%0												
Percent Outsourced	%0	%0	%0	%0	%0	%0	%0	%0	%0	%0	%0	%0	%0
Sourcing Strategy and Internal Transformation Improvement Assumptions for HR Operating Cost Components	Labor - Staffing / Recruiting 🏶	Labor - Employee Relations 🍩	Labor - Training / Performance Development 🖷	Labor - Benefits @	Labor · Compensation 🐡	Labor - HR Management 👄	4 Labor - HR Reporting and Information Systems &	Labor - Organization Effectiveness 🏶	Labor - Performance Management 🏶	Labor • Payroll 💩	Labor - Time & Attendance / Scheduling 👄	HR Expense - HR Facilities 🚳	HR Expense • HR Travel &
39						`	44						

ig. 4E(5)

REPLACEMENT SHEET

Record Team Comments Here: Record Team Comments Here:	Record Team Comments Here: Record Team Comments Here:	Record Team Comments Here: Record Team Comments Here:	Record Team Comments Here: Record Team Comments Here:	Fig. 4E(6)	
%	% %	%	% %		

HR Technology - Non-Labor 🏶

HR Technology - Labor 🏶

HR Expense - Other Internal HR Expenses 👁

HR Expense - HR Equipment 🏶

HR Expense - Outsourcing Contracts @

HR Expense - Other External Spend 🚓

HR Expense - Legal / Court Fees 👦

HR Expense - Consulting Fees 🐞

	Outsourcer Baseline & Price Assumptions (if applicable)		۶	۶	
63	Outs	FTEs	-	: QI	
	HR Labor (incl Merit Increases)	0	\$0.0	\$0	
	HH Non-Labor		\$0.0	\$0	
	HR Technology Labor (incl Merit Increases)	0	\$0.0	80	
	MM Technology Non-Labor		\$0.0	0\$	
	lotai	0	\$0.0	\$0.0	
64	Outsourcer Baseline (if applicable) - With Growth	FTES	-	01	
	HR Labor (incl Merit Increases)	0	\$0.0	\$0	
\	HH Non-Labor		\$0.0	80	
\	HR Technology Labor (incl Merit Increases)	0	\$0.0	\$0	
ထ္	HR Technology Non-Labor		\$0.0	80	
	Total	0	\$0.0	80.0	
į	Outsourcer Indicative Price Estimate	1	-	2	
ဌ	Outsourcer Indicative Price Estimate - Without Growth	lj	\$0.0	80.0	
	Outsourcer Indicative Price Estimate • Wtih Growth		\$0.0	\$0.0	

REPLACEMENT SHEET

	Annual	#017/70	:0/ \10 #	:5/\IQ#	*0/vIO	#DIV/0:	; ;	Annua! Avq	#DIV/0!	#DIV/0i
	Total Cost	\$0.0	0.0%	0 0\$	200	\$0.0		Total Cost	\$0.0	\$0.0
۲	6	\$0	0\$	0	2 6	\$0.0		10	\$0.0	\$0.0
	თ							თ	\$0.0	\$0.0
¥	ω	\$0	80	\$0	80	\$0.0		ω	\$0.0	\$0.0
۶	7	\$0	\$0	\$0	80	\$0.0		7	\$0.0	\$0.0
¥	9	80	\$0	\$0	80	\$0.0		o	\$0.0	\$0.0
¥	ပ	\$0	. 0\$	80	\$0	\$0.0		ഗ	\$0.0	\$0.0
;	4	08	\$0	\$0	80	\$0.0		4	\$0.0	\$0.0
⊱	e	0	80	\$0	\$0	\$0.0		3	\$0.0	\$0.0

Fig. 4E(8

REPLACEMENT SHEET



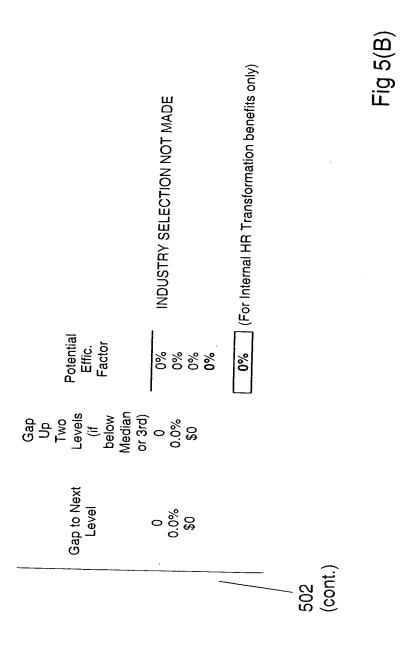
Current HR Performance Metrics - No Inputs are Required on this Page. Data based on entries on 'Detailed Inputs' tab.

Fig. 5

5B 5年 ST 2 Fig. Fig. Fig. 50**SF** $\overline{\Sigma}$ Fig. Fig. Fig. 5A 5G 5D Fig. E G

Layout of Elements of Fig. 5

Benchmark Comparison for Detailed Pro Forma Only				
Saratoga Benchmark Comparison (Industry Comparison):	Client Benchmark Result	3rd Quartile	Median	1st Quartile
EE's per HR FTE Ratio HR Cost % of Total Operating Expense HR Headcount Investment Factor	0.0% \$0.0	°°°°°°°°°°°°°°°°°°°°°°°°°°°°°°°°°°°°°°	0°0.0 \$0	0 %0.0 \$0.
	Overall Poter	ntial Efficiency	Potential Efficiend Factor for Opport	Potential Efficiency Factor (Industry) Overall Potential Efficiency Factor for Opportunity Qualification:
505			Fia 5(A)	



High- Level Cost per FTE \$0	Detailed Cost per FTE	\$0.0 \$0.0 \$0.0 \$0.0 \$0.0	Fig 5(C)
Labor as % of Total HR Cost 70% 0.5%		Overall HR FTE: Corporate HR FTE: Corporate HR HR SS Center: HR Field: Tech FTE: \$0 \$0 \$0 \$0 \$0.0	
FTE Loaded Cost Calculation (extrapolated - if client data unavailable) Average Loaded Cost per HR FTE (in \$Thousands) Average Loaded Cost per HR Tech FTE (in \$Thousands)	FTE Loaded Cost Calculation	Business Metrics: Average Revenue per Location Average Operating Expense per Location Average Operating Profit per Location Average HR Operating Cost per Location 502	(cont.)

REPLACEMENT SHEET

Expected Distribution of HR Cost according to Benchmarks
Note: If 'Initial Assessment' was selected on Client Inputs tab, comparison below is based on Initial Assessment estimate of client HR cost. Otherwise, comparison is based on client cost entered on Client Inputs tab.

Percent (Labor Onlv)	%0	%0	%0	%0	%0	%0	%0	%0	%0	%0	%0	%0:0
Percent	%0.0	%0.0	%0:0	%0:0	%0.0	%0:0	%0:0	%0:0	%0:0	%0:0	%0:0	%0.0
Expected Distribution of HR Labor Cost (Saratoga/BCI)	Labor - Staffing / Recruiting	Labor - Employee Relations	Labor - Training / Performance Development	Labor - Benefits	Labor - Compensation	Labor - HR Management	Labor - HR Reporting and Information Systems	Labor - Organization Effectiveness	Labor - Performance Management	Labor - Payroll	Labor - Time & Attendance / Scheduling	Subtotal - Labor Cost

\$0.0 0 0 \$0.0 0 0 0 0 0 0 0 0 0 0 0 0 0			INDUSTRY SELECTION NOT MADE						(This process is not addressed by Saratoga benchmarks)	(This process is not addressed by Saratoga benchmarks)	(Payroll Benchmark taken from BCI)	(Time & Attendance Benchmark taken from BCI)		Fig 5(E)
Cost # # # # # # # # # # # # # # # # # # #	0	>	0	0	0	0	0	0	0	0	0	0	0	
	\$0.0	0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	

	Expected Distribution of HR Non-Labor Cost (Saratoga)	Percent	Percent (Expense Only)	Percent (by Category)	Cost
	HR Expense - HR Facilities		%%	% %	0.08
	HR Expense - HR Travel	%0.0 0.0	%	%	\$0.0
*	HR Expense - An Equipment HR Expenses		%0	%0	\$0.0
_	Laborate - Outsolucing Contracts		%0	%0	\$0.0
_	Lypellae - Oddodrong Commercial		%0	%0	\$0.0
_			%0	%0	80.0
` ;	TH EXPENSE - Legal / Court - eco		%0	%0	\$0.0
400	Ontropolise - Onliet External Opera	%0.0	%0		\$0.0
ont.)	Subtotal - Operating Expense con-	%0.0			\$0.0
				Fig 5(F)	(F)

L					
Se	Actual Distribution of HR Labor Cost (based on selections made on 'Client Input' tab)	HR Leadership FTEs	Corporate HR FTEs	HR Shared Services FTEs	Field HR FTEs
 -	Labor - Staffing / Recruiting	0.0	0.0	0.0	0.0
	Labor - Employee Relations	0.0	0:0	0.0	0.0
	Labor - Training / Performance Development	0.0	0:0	0.0	0.0
	Labor - Benefits	0.0	0.0	0.0	0.0
	Labor - Compensation	0.0	0.0	0.0	0.0
	Labor - HR Management	0.0	0.0	0.0	0.0
	Labor - HR Reporting and Information Systems	0.0	0.0	0.0	0.0
	Labor - Organization Effectiveness	0.0	0.0	0.0	0.0
	Labor - Performance Management	0.0	0.0	0.0	0.0
	Labor - Payroll	0.0	0.0	0.0	0
	Labor - Time & Attendance / Scheduling	0.0	0.0	0.0	0 0
	Subtotal - Labor Cost	0	0	0	} c
	Labor - HR Technology			•	•
	Subtotal - Total Labor Cost	0	0	0	0
,					
·		INDUSTRY SE	INDUSTRY SELECTION NOT MADE	MADE	
ယ					
				Fig 5(G)	
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				0,000	£	i i		
	Total	FTE	Ë.	Corporate TD age	Shared	E 4	Total	, tack
	FTEs	Distrib.	Leadership	Labor	Services	Labor	Labor	Distrib.
			Labor Cost	Cost	Labor Cost	Cost	Cost	
	0.0	%0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	%0
	0.0	%0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	%0
	0.0	%0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	%0
	0.0	%0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	%0
	0:0	%0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	%0
•	0:0	%0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	%0
	0:0	%0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	%0
	0.0	%0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	%0
	0.0	%0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	%0
	0.0	%0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	%0
	0.0	%0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	%0
*	0	%0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	%0
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_		%0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	
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		HR Leadership Expense	Corporate HR Expense	HR Shared Services Expense	Field HR Expense	Total Expense Cost	Cost Distrib.
	HB Expense - HB Facilities	ı	\$0.0	\$0.0	\$0.0	\$0.0	%0
	HR Expense - HR Travel		\$0.0	\$0.0	\$0.0	\$0.0	%0
	HR Expense - HR Equipment		\$0.0	\$0.0	\$0.0	\$0.0	%0
	HR Expense - Other Internal HR Expenses		\$0.0	\$0.0	\$0.0	\$0.0	%0
	HR Expense - Outsourcing		\$0.0	\$0.0	\$0.0	\$0.0	%0
	HR Expense - Consulting Fees		\$0.0	\$0.0	\$0.0	\$0.0	%0
	HR Expense - Legal / Court Fees		\$0.0	\$0.0	\$0.0	\$0.0	%0
	HR Expense - Other External		\$0.0	\$0.0	\$0.0	\$0.0	%0
	Subtotal - HR Expense Cost		\$0.0	\$0.0	\$0.0	\$0.0	%0
	HR Technology Expense				\$0.0	80.0	
•	Subtotal - Total Expense Cost		\$0.0	\$0.0	\$0.0	80.0	
•	Overall Current Total		\$0.0	80.0	\$0.0	\$0.0	
_	_						
506					Ü	(1)	
(cont.)	(;				Di L	(1)0 0(1)	





Current - End-State Summary - No Inputs are Required on this Page

Fig. 6

	Fig. 6(N)	
	Fig. 6 (M)	
Fig. 6(L)	Fig. 6 (K)	Fig. 6(J)
Fig. 6 (I)	Fig. 6(H)	Fig. 6(G)
	Fig. 6(F)	
	Fig. 6(E)	
(D)	Fig. 6(D)	Fig. 6(C)
S(B)	Fig. 6(B)	Fig. 6(A)

Layout of Elements of Fig. 6

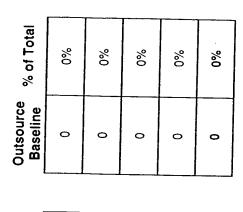
Patent Application for: TRANSFORMATION OPPORTUNITY INDICATOR Inventor(s): PATRICK ENGELKING ET AL.

Attorney Docket No. 10022/306, Serial No. 10/651,878

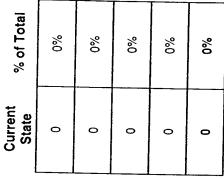
% of Total % % % % % % % Outsource Baseline 0 0 0 0 0 0 0 0 % of Total % % % % Current State 0 0 0 0 0 0 0 0 HR Reporting and Information Systems Final Numbers for Business Case Training / Performance Development Organization Effectiveness **Employee Relations** Staffing / Recruiting HR Management Process Area FTE Summary Compensation Benefits 602

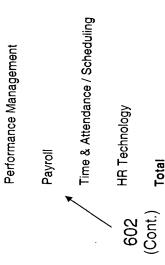
Change) -) c) c		0	0	0	0	,
otal 0%	%0	%0	%0	2 è	%	%0	%0	%0	
0	0	0	0			0	0	0	
%0	%0	%0	%0	%0		%0	%0	%0	
0	0	0	0	0		0	0	0	
%0	%0	%0	%0	%0	%0	8	%0	%0	
0	0	0	0	0	C	, ,	0	0	
	0 % 0 0 % 0 0 % 0 0 % 0	0 % 0 % 0 0 % 0 0 % 0 0 % 0 0 % 0 0 % 0 0 % 0 0 % 0 0 % 0 0 % 0 0 % 0 % 0 0 % 0 0 % 0 0 % 0 0 % 0 0 % 0 0 % 0 0 % 0 0 % 0 0 % 0 0 % 0 % 0 0 % 0 0 % 0 0 % 0 0 % 0 0 % 0 0 % 0 0 % 0 0 % 0 0 % 0 0 % 0 % 0 0	0 % 0 % 0 0 % 0 0 % 0 0 % 0 0 % 0 0 % 0 0 % 0 0 % 0 0 % 0 0 % 0 0 % 0 % 0 0 %	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0%	0 0 0 0 0 0 0 0% 0 0% 0 0 0% 0 0% 0 0 0% 0 0% 0 0 0% 0 0% 0 0 0 0% 0 0 0 0 0 0%	0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0%	0% 0 0% 0 0% 0% 0 0% 0 0% 0% 0 0% 0 0% 0% 0 0% 0 0% 0% 0 0 0% 0 0% 0 0 0% 0 0% 0 0 0 0%	0 0

aseline - FTEs









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7 0	f	I	Γ	I	
Retained Change	0	0	0	0	0
% of Total	%0	%0	%0	%0	%0
Retained End-State	0	0	0	. 0	0
Baseline Out %	%0	%0	%0	%0	%0
Total Baseline	0	0	0	0	0
_					
% of Total	%0	%0	%0	%0	%0
Retained Baseline	0	0	0	0	0

Baseline - FTE

REPLACEMENT SHEET

	Cost per FTE Summary	State
	By Organization Entity	Overall Av (\$ Thousan
	Overall HR Average Loaded Cost per FTE	\$0
	Average HR Leadership Cost per FTE	0\$
	Average Corporate HR Cost per FTE	\$0
*	Average HR SS Center Cost per FTE	\$0
\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	Average Field HR Cost per FTE	\$0
604 4	HR Technology Loaded Cost	\$0

Fig. 6(E)

	By Process	Overall Avg (\$ Thousands)
	Staffing / Recruiting	\$0
	Employee Relations	0\$
	Training / Performance Development	0\$
	Benefits	\$0
	Compensation	\$0
	HR Management	\$0
	HR Reporting and Information Systems	\$0
	Organization Effectiveness	\$0
	Performance Management	0\$
~	Payroll	80
) 904	Time & Attendance / Scheduling	\$0
cont.)	HR Technology	\$0
	-	

REPLACEMENT SHEET

%

\$0.0

%

\$0.0

%

\$0.0

\$0.0

HR Operating Cost Summary

Process Area

Staffing / Recruiting

% of Total

Current State

\$0.0

\$0.0

\$0.0

Employee Relations

Training / Performance Development

Benefits

Compensation

HR Management

HR Reporting and Information Systems

Organization Effectiveness

Performance Management

909

%0

\$0.0

%

\$0.0

\$0.0

\$0.0

Payroll

Time & Attendance / Scheduling

Total HR Labor Cost

Fig. 6(G)

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Outsource Baseline	% of Total	Retained Baseline	% of Total	Total Baseline	Baseline Out %
\$0.0	%0	\$0.0	%0	\$0.0	%0
\$0.0	%0	\$0.0	%0	\$0.0	%0
\$0.0	%0	\$0.0	%0	\$0.0	%0
\$0.0	%0	\$0.0	%0	\$0.0	%0
\$0.0	%0	\$0.0	%0	\$0.0	%0
\$0.0	%0	\$0.0	%0	\$0.0	%0
\$0.0	%0	\$0.0	%0	\$0.0	%0
\$0.0	%0	\$0.0	%0	\$0.0	%0
\$0.0	%0	\$0.0	%0	\$0.0	%0
\$0.0	%0	\$0.0	%0	\$0.0	%0
\$0.0	%0	\$0.0	%0	\$0.0	%0
\$0.0	%0	\$0.0	%0	\$0.0	%0

REPLACEMENT SHEET

etained nd-State	% of Total	Retained Change	Retained Year 1	Retained Year 2	Retained Year 3
\$0.0	%0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	%0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	%0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	%0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	%0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	%0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	%0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	%0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	%0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	%0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	%0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	%0	\$0.0	\$0.0	\$0.0	\$0.0

Fig. 6(I)

REPLACEMENT SHEET

HR Operating Cost Summary

Process Area

HR Facilities Expense

HR Travel Expense

HR Equipment Expense

Other Retained HR Expenses

HR Outsourcing Contracts

HR Conulting Fees

HR Legal / Court Fees

Total HR Expense Cost

Other External HR Spend

HR Technology Labor Cost 606 (Cont.)

HR Technology Non-Labor Cost

Total HR Technology Cost

Total HR Cost

Fig. 6(J)

% of Total % % % % % % % % % **Current State** \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0

REPLACEMENT SHEET

		Baseline - Cost	Cost		
Outsource Baseline	% of Total	Retained Baseline	% of Total	Total Baseline	Baseline Out %
\$0.0	%0 .	\$0.0	%0	\$0.0	%0
\$0.0	%0	\$0.0	%0	\$0.0	%0
\$0.0	%0	\$0.0	%0	\$0.0	%0
\$0.0	%0	\$0.0	%0	\$0.0	· %0
\$0.0	%0	\$0.0	%0	0.08.	%0
\$0.0	%0	\$0.0	%0	\$0.0	%0
\$0.0	%0	\$0.0	%0	\$0.0	%0
\$0.0	%0	\$0.0	%0	\$0.0	%0
\$0.0	%0	\$0.0	%0	\$0.0	%0
\$0.0	%0	\$0.0	%0	\$0.0	%0
\$0.0	%0	\$0.0	%0	\$0.0	%0
\$0.0	%0	\$0.0	%0	\$0.0	%0
\$0.0	%0	\$0.0	%0	\$0.0	%0

Fig. 6(K)

Year 3	_	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0 \$0.0 \$0.0 \$0.0 \$0.0	\$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0	\$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0	\$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0	\$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0	\$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0
	\$0.0		\$0.0	\$0.0	\$0.0	\$0.0	\$0.0 \$0.0 \$0.0 \$0.0 \$0.0	\$0.0 \$0.0 \$0.0 \$0.0 \$0.0	\$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0	\$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0	\$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0	\$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0	\$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0
\$0.0		\$0.0		\$0.0	0.0\$	\$0.0	\$0.0	\$0.0\$	\$0.0\$	\$0.0\$ \$0.0\$ \$0.0\$ \$0.0\$ \$0.0\$	\$0.0\$ \$0.0\$ \$0.0\$ \$0.0\$ \$0.0\$	\$0.0\$ \$0.0\$ \$0.0\$ \$0.0\$ \$0.0\$	\$0.0\$ \$0.0\$ \$0.0\$ \$0.0\$ \$0.0\$
\$0.	\$0.		\$0.		\$0.	\$0.	\$0.	\$ \$ \$ \$	0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0	0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0	\$ 0,	\$ 0.0 \$ 0.0	\$ 0\$ 8 0\$ 0\$ 0\$ 0\$ 0\$ 0\$ 0\$ 0\$ 0\$ 0\$ 0\$ 0\$ 0\$
0.0\$ 0.0	\$0.0	\$0.0	6	0.0	0	0.0	\$0.0	\$0.0	\$0.0	\$0.0 \$0.0 \$0.0 \$0.0	\$0.0 \$0.0 \$0.0 \$0.0	\$0.0 \$0.0 \$0.0 \$0.0 \$0.0	\$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0
0, 0, 0, 0		0,0	-		0,				0, 0, 0,				
\$0.0	0.0	0.0	0.0		\$0.0		0.0	\$0.0	\$0.0 \$0.0	\$0.0 \$0.0 \$0.0	0.000	\$0.0 \$0.0 \$0.0 \$0.0	\$0.0 \$0.0 \$0.0 \$0.0 \$0.0
8 8 8	0\$	0, 0	6	9	\$0	\$0.0		\$0	\&\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	08	09 09 09 OS	0\$	09 09 09 09 09 09 09 09 09 09 09 09 09 0
				_	} }		1						
\$0.0		\$0.0	\$0.0	\$0.0	\$0.0	6	O.O.	\$0.0	\$0.0	\$0.0 \$0.0 \$0.0 \$0.0	0.08 0.08 0.08 0.08	\$0.0 \$0.0 \$0.0 \$0.0 \$0.0	0.08 0.08 0.09 0.09
è	%	%0	%0	%0	%0		%0	%0	%0	%0 %0 %0	%0 %0 %0	%0 %0 %0	%0 %0 %0 %0
End-State	o.	o.	o.	0.	o:	-	0.	0.0.	0, 0, 0,	0. 0. 0.	0 0 0	0.0 0.0 S.E	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0
e P	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0		\$0.0	\$0.0	\$0.0	\$0.0 \$0.0 \$0.0	S S S	\$0.0 \$0.0 \$0.0 \$0.0	\$0.0 \$0.0 \$0.0 \$0.0 FALSE

Fig. 6(L)

	Total Transform Cost	Transform Cost Year 1	Transform Cost Year 2	Transform Cost Year 3
Program Workday Cost	\$0.0	\$0.0	\$0.0	80.0
Contingency	0.0\$	\$0.0	\$0.0	\$0.0
Total Workday Cost	\$0.0	\$0.0	\$0.0	\$0.0
		:		
Hardware/Infrastructure	\$0.0	\$0.0	\$0.0	\$0.0
Retained Redeployment	\$0.0	\$0.0	\$0.0	\$0.0
Retained Severance	\$0.0	\$0.0	\$0.0	\$0.0
Retained Relocation	\$0.0	\$0.0	\$0.0	\$0.0

\$0.0	\$0.0	\$0.0	\$0.0	Total Other Cost Total
\$0.0	\$0.0	\$0.0	\$0.0	Fravel / Out-of-Pocket Expense
\$0.0	\$0.0	\$0.0	\$0.0	Project Team Facilities
\$0.0	\$0.0	\$0.0	\$0.0	Retained Recruiting Cost
\$0.0	\$0.0	\$0.0	\$0.0	Retained Retention

Patent Application for: TRANSFORMATION OPPORTUNITY INDICATOR Inventor(s): PATRICK ENGELKING ET AL.

Attorney Docket No. 10022/306, Serial No. 10/651,878

REPLACEMENT SHEET



Layout of Elements of Fig. 7

Fig. 7(A)

Fig. 7(B)

Fig. 7(C)

Fig. 7(D)

Fig. 7(E)

Fig. 7(F)

No inputs are required on this page. Inputs completed on "Detailed Inputs" tab.

Detailed Assessment Pro Forma Summary - (\$ MM)

Solution: Selection Not Made

Business Case Period: 0 Years

	No Growth	With Growth
Total Current Cost	0 Years	0 Years
HR Labor Cost	0\$	A/Z
HR Non-Labor Cost	0\$	A/N
HR Technology Labor Cost	0\$	N/A
HR Technology Non-Labor Cost	0\$	N/A
Total Current Operating Cost	0\$	80

Fig. 7(A

REPLACEMENT SHEET

	No Growth Growth	0 Years 0 Years	\$0 N/A	\$0 N/A	\$0 N/A	\$0 N/A	*0*	0\$ 0\$		\$0 N/A	\$0 N/A	08
Estimated Future Cost	~	Total Future Cost	HR Labor Cost	HR Non-Labor Cost	HR Technology Labor Cost	HR Technology Non-Labor Cost	Outsourcer Cost	Total Potential Operating Cost	Total Internal Transformation Cost	Workdays	Non-Workdays	Total Cost

Fig. 7(B)

REPLACEMENT SHEET

ig. 7(C)

Estimated Savings		
	No Growth	With Growth
Savings Summary - Including Internal Transformation Cost	0 Years	0 Years
Outsourcer Baseline	\$0	N/A
Outsourcer Savings - Average Annual Savings	\$0	N/A
Outsourcer Savings - Total	\$0	N/A
Savings Percent (on Outsourcer Baseline only)	%0	ΑN
Savings Percent (on Total Current Cost)	%0	Α'N
Internal Baseline	0\$	Y X
Internal Savings - Average Annual Savings	0\$	N/A
Internal Savings - Total	\$0	N/A
Savings Percent (on Internal Baseline only)	%0	ΥZ
Savings Percent (on Total Current Cost)	%0	N/A
l otal Savings	\$0	N/A
Savings Percent (on Total Current Cost)	%0	N/A
Total Savings - Average Annual Savings	\$0.0	A/N

REPLACEMENT SHEET

Savings Summary - Exciuding Internal Transformation Cost		
	No Growth	With Growth
	0 Years	0 Years
Outsourcer Baseline	\$0	N/A
Outsourcer Savings - Average Annual Savings	0\$	N/A
Outsourcer Savings - Total	\$0	N/A
Savings Percent (on Outsourcer Baseline only)	%0	N/A
Savings Percent (on Total Current Cost)	%0	A/A
Internal Baseline	\$0	N/A
Internal Savings - Average Annual Savings	0\$	N/A
Internal Savings - Total	0\$	N/A
Savings Percent (on Internal Baseline only)	%0	N/A
Savings Percent (on Total Current Cost)	%0	N/A
Total Savings	0\$	N/A
Savings Percent (on Total Current Cost)	%0	N/A
Total Savings - Average Annual Savings	\$0.0	A/X

Fig. 7(D)

REPLACEMENT SHEET

Ret	Return on Invested Capital (ROIC) Improvement	ital (ROIC) Improve	ement	
	No Growth	No Growth	With Growth	With Growth
	Including Internal Transformation Cost	Excluding Internal Transformation Cost	Including Internal Transformation Cost	Excluding Internal Transformation Cost
Beginning ROIC Incremental ROIC Improvement Adjusted ROIC	i0//\IQ#	i0/\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	#DIV/0! %00.0 #DIV/0!	#DIV/0! 0.00% #DIV/0!

Fig. 7(E)

ont.)

Annı	ial Economic Value	Annual Economic Value Add (EVA) Improvement	/ement	
	No Growth	No Growth	With Growth	With Growth
	Including Internal Transformation Cost	Excluding Internal Transformation Cost	Including Internal Transformation Cost	Excluding Internal Transformation Cost
Beginning EVA	i0/ΛIΩ#	#DIV/0i	#DIV/0i	#DIV/0i
Incremental EVA Improvement	#DIV/0i	#DIV/0i	\$0	80
Adjusted EVA	#DIV/0i	#DIV/0i	#DIV/0I	#DIV/0i

Fig. 7(F)

		Share Pr	Share Price Impact		
		· No Growth	No Growth	With Growth	With Growth
		Including Internal Transformation Cost	Excluding Internal Transformation Cost	Including Internal Transformation Cost	Excluding Internal Transformation Cost
	Current Stock Price	\$0.00	\$0.00	\$0.00	\$0.00
•	Potential Stock Price Impact	i0/\lambda O#	#DIV/0i	\$0.00	#DIV/0i
	Adjusted Stock Price	#DI//0i	#DIV/0!	\$0.00	#D1V/0I

 Input field contains default benchmark data. Can be overridden with client Required Field, Must have Data specific data. 0 Years 10.0% SELECTION NOT MADE 40% % Basic Client Current State Data HR Transformation Diagnosis – To-Be Inputs Client Annual Operating Expense (\$M)□ Client Weighted Average Cost of Capital (WACC) Clients Current Shares Outstanding (M) Business Case Evaluation Period□ Client Interest-Bearing Debt (\$M)□ Client Shareholders' Equity (\$M)□ Solution to Evaluate for Client Client Annual Revenue (\$M) □ Clients Current Stock Price Client Marginal Tax Rate Cost of Capital Rate က S 9 900

Fig. 9A

REPLACEMENT SHEET



= Required Field, Must have Data

Input field contains default data. Can be overridden.

HR Transformation Diagnosis - As-Is Financial Input

Fig. 9B(1)	Fig. 9B(2)
Fig. 9B(3)	Fig. 9B(4)
Fig. 9B(5)	Fig. 9B(6)
Fig. 9B(7)	Fig. 9B(8)
Fig. 9B(9)	Fig. 9B(10)
Fig. 9B(11)	Fig. 9B(12)
Fig. 9B(13)	Fig. 9B(14)

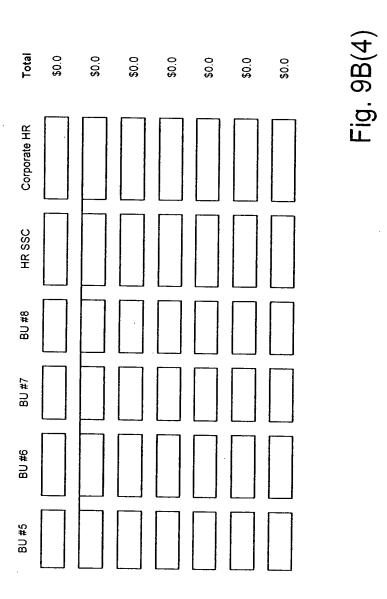
Layout of Elements of Fig. 9B

	•		BU #4			O FTES	BU #4			\$0.0	
			BU #3			0 FTEs	BU #3			\$0.0	
	ААОЕ		B∪ #2			0 FTEs	BU #2			\$0.0	Ĺ
	SELECTION NOT MADE		BU #1			0 FTEs	BU #1			\$0.0	
Client Name:	Client Industry Group	Client Cost Survey Results	FTE Summary	HR Exempt FTEs	HR Non-Exempt FTEs	Total FTEs	Labor Cost Summary	HR Exempt Labor Cost	HR Non-Exempt Labor Cost	Subtotal Labor Cost:	
	7	_	ო	·			4				
910) .)			010	7			2	<u>t</u>		

Total	0 FTES 0 FTES	0 FTES	Total	\$0.0 \$0.0	\$0.0	Fig. 9B(2)
Corporate HR		0 FTEs	Corporate HR		\$0.0	Fig.
HR SSC		0 FTEs	HR SSC		\$0.0	
BU #8		0 FTEs	8# NB		\$0.0	
BU #7		0 FTEs	BU #7		\$0.0	
9# ∩8		0 FTEs	BU #6		0.0\$	
BU #5		0 FTEs	BU #5		\$0.0	

Operating Expense Cost Summary:	BU #1	BU #2	BU #3	BU #4
Recruiting Operating Expense Cost:				
Deploy / Redeploy Operating Expense Cost:				
Time & Attendance Operating Expense Cost:				
Training & Development Operating Expense Cost:				
Performance Management Operating Expense Cost:				
Compensation & Benefits Operating Expense Cost:				
Employee Relations Operating Expense Cost:				
			Fig.	Fig. 9B(3)

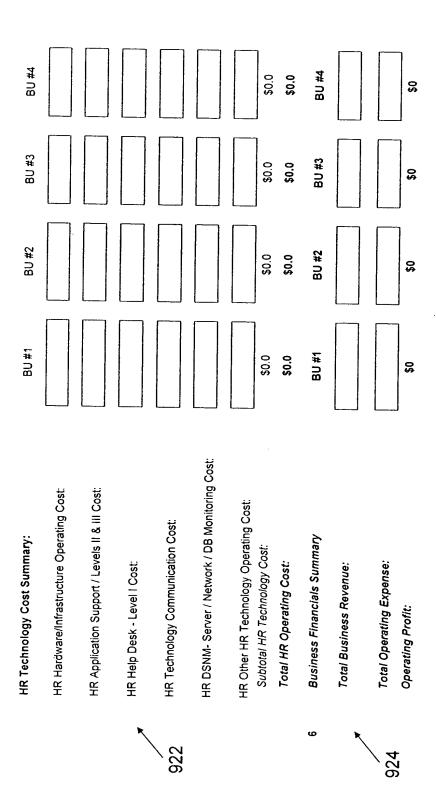
'n



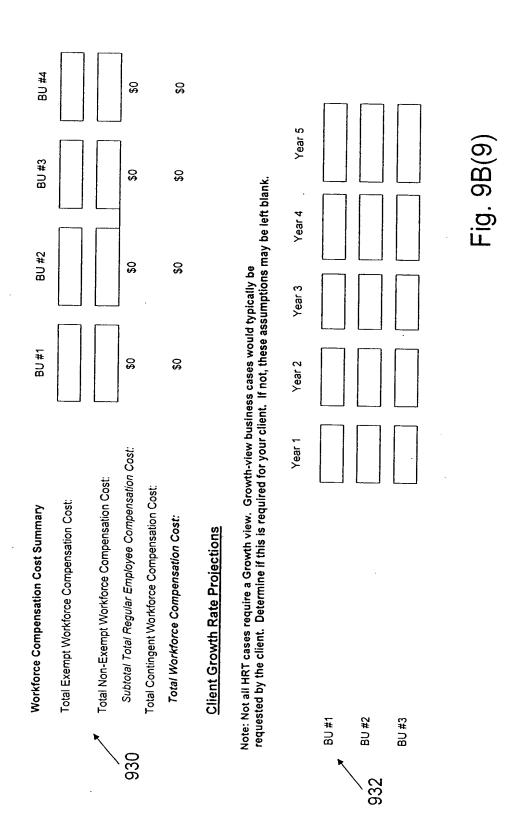
		BU #1	- BU #2	BU #3	BU #4
	Organization Effectiveness Operating Expense Cost:				
,	HR Management Operating Expense Cost:				
*	Knowledge Management Operating Expense Cost:				
916	HRIS Operating Expense Cost:				
(cont.)	Payroll Operating Expense Cost:				
	Vendor Management Operating Expense Cost:				
	Subtotal HR Internal Operating Expense Cost:	\$0.0	\$0.0	\$0.0	\$0.0
	HR Facility Cost Summary:	BU #1	BU #2	BU #3	BU #4
	HR Facility Expense Cost:				
*	Subtotal HR Facility Cost:	\$0.0	\$0.0	0.08	\$0.0
920	Subtotal HR Non-Labor Cost:	\$0.0	80.0	0.0\$	0.0\$
	Subtotal HR Cost (excluding Technology):	0.0\$	\$0.0	0.08	\$0.0
				Fig. 9B(5)	B(5)

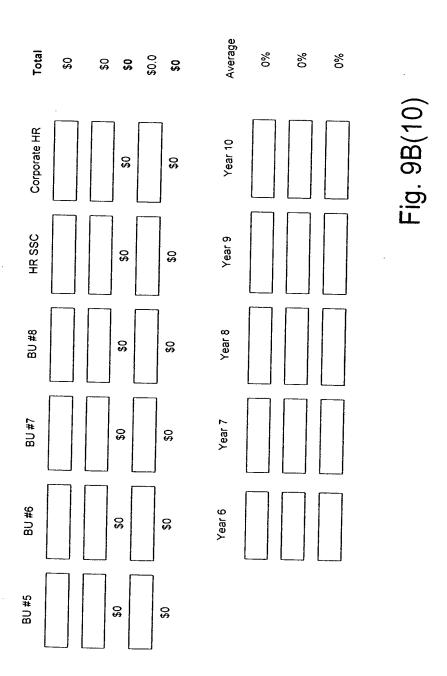
Total	80.0 0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	Total	\$0.0	\$0.0	\$0.0	\$0.0	<u>(</u>)
Corporate HR						\$0.0	Corporate HR		\$0.0	\$0.0	80.0	Fig. 9B(6)
HR SSC						\$0.0	HR SSC		\$0.0	\$0.0	0.0\$	
BU #8						\$0.0	BU #8		\$0.0	\$0.0	\$0.0	
BU #7						\$0.0	BU #7		\$0.0	\$0.0	\$0.0	
BU #6						\$0.0	9# NB		\$0.0	\$0.0	\$0.0	
BU #5						20.0	BU #5		\$0.0	\$0.0	\$0.0	

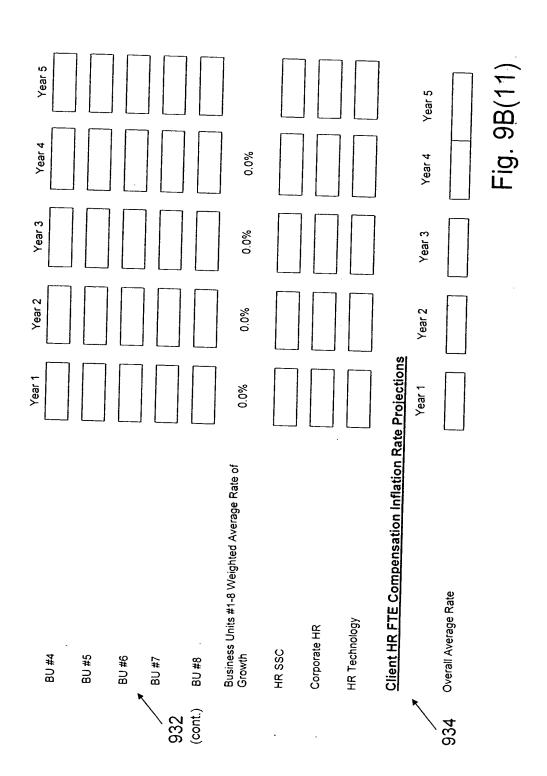
Fig. 9B(7



Totai	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	Total	\$0	80	\$0	
Corporate HR							\$0.0	\$0.0	Corporate HR			\$0	Fig. 9B(8)
HR SSC							\$0.0	80.0	HR SSC			\$0	Щ
BU #8							\$0.0	\$0.0	BU #8			\$0	
BU #7							\$0.0	\$0.0	2# N8			O 99	
BU #6							\$0.0	\$0.0	BU #6) *	
BU #5							80.0	\$0.0	BU #5		9	3 .	







Average	%0	%0	%0	%0	%0	% 0	% 5	% D	%0	Average	%0	
Year 10						%0.0				Year 10		Fig. 9B(12)
Year 9						%0.0				Year 9		证
Year 8						%0.0				Year 8		
Year 7						0.0%				Year 7		
Year 6						%0:0				Year 6		

	Client End-State Growth Projections (Economy of Scale Benefits)	Year 1	Year 2	Year 3	Year 4	
	Current Overall HR Cost Growth Rate by Year	%0.0	0.0	%0.0 0.0	%0 0	
	Sugg. Projected HR Operating Cost Growth Rate Reduction (due to Economies of Scale)	%0	%0	%0	%0	
18	✓ Validated Projected HR Operating Cost Growth Rate Reduction (due to Economies of Scale)	%0	è			
936		0,0	%0	%0	%0	
	Projected Overall HR Cost Growth Rate by Year	%0:0	%0:0	0.0%	%0.0	
			Fig. 9B(13)	(13)		

Average	%0:0	%0	%0		
Year 10	%0:0	%0	%0	%0:0	9B(14)
Year 9	0.0%	%0	%0	%0.0	Fig.
Year 8	%0.0	%0	%0	%0:0	
Year 7	%0.0	%0	%0	0.0%	
Year6	%0.0	%0	%0	%0.0	
Year 5	%0.0	%0	%0	%0.0	

Patent Application for: TRANSFORMATION OPPORTUNITY INDICATOR

Inventor(s): PATRICK ENGELKING ET AL. Attorney Docket No. 10022/306, Serial No. 10/651,878

REPLACEMENT SHEET

Fig. 9C(9) Fig. 9C(7) Fig. 9C(6) Fig. 9C(8)

Fig. 9C(3)

Fig. 9C(2)

Fig. 9C(1)

Fig. 9C(5)

Fig. 9C(4)

Layout of Elements of Fig. 9C

HR Transformation Diagnosis – Time Distribution Survey Results

* = Required Field, Must have Data

		Actual # of Survey Responses	Expected # of Responses (100% Participation)	Response Rate	Responses to Extrapolate	FTES	
	Business Units #1-8 Exempt		,	%0	0	0	
	Business Units #1-8 Non-Exempt		0	%0	0	0	
^	HR SSC Exempt		0	%0	0	, 0	
940	HR SSC Non-Exempt		0	%0	0	0	
	Corporate HR Exempt		0	%0	0	0	
	Corporate HR Non-Exempt		0	%0	0	0	

REPLACEMENT SHEET

			Total Non-Exem	Total Non-Exempt FTE Survey Extrapolation
		0 Hrs	0 Hrs	0 Hrs
			Business Units	Business Units #1-8 Non-Exempt FTE Survey Extrapolation
		0 Hrs	0 Hrs	0 Hrs
	Business Units 1-8 Overall Total (see below)	Exempt Survey Hours	Avg Hours per Respondent	Extrapolated Respondent
	Recruiting	0 Hrs	O Hrs	Hours
	Design and develop recruiting strategy and policies		0.00 Hrs	O Hrs
	Conduct labor market reviews		0.00 Hrs	0 Hrs
	 Design employment branding and marketing 		0.00 Hrs	0 Hrs
7	Identify open positions to be filled		0.00 Hrs	0 Hrs
	Process open position job requisitions		0.00 Hrs	0 Hrs
	Operate internship programs		0.00 Hrs	0 Hrs

Fig 9C(2)

REPLACEMENT SHEET

Fig 9C(3)

o Hrs	%0	0 FTEs
Total Hours	Exempt Time Distribution	Exempt FTE Distribution
0 Hrs	%0:0	0.0 FTEs
0 Hrs	%0'0	0.0 FTEs
0 Hrs	0.0%	0.0 FTEs
0 Hrs	0.0%	0.0 FTEs
0 Hrs	%0:0	0.0 FTEs
0 Hrs	0.0%	0.0 FTEs
0 Hrs	%0:0	0.0 FTEs

REPLACEMENT SHEET

Extrapolated Respondent Hours 0 Hrs	0 Hrs	0 Hrs	0 Hrs.	0 Hrs	0 Hrs	0 Hrs	O H?s	0 Hrs	0 Hrs
Avg Hours per Respondent 0.00 Hrs	0.00 Hrs	0.00 Hrs	0.00 Hrs	0.00 Hrs	0.00 Hrs	0.00 Hrs	0.00 Hrs	0.00 Hrs	0.00 Hrs
Exempt Survey Hours									
Design and implement community employment programs	Source candidates	Screen applicants	Coordinate pre-employment testing and background checks	▼ Interview candidates	Make offer decision and offer job to candidate cont.)	Process job offers and rejections	Process referrals	Process internal transfers	Record hires and internal transfers

98 8

REPLACEMENT SHEET

Fig 9C(5

0 Hrs	%0	0 FTEs
Total Hours 0 Hrs	Exempt Time Distribution 0.0%	Exempt FTE Distribution 0.0 FTEs
0 Hrs	0.0%	0.0 FTEs
0 Hrs	0.0%	0.0 FTEs
0 Hrs	0.0%	0.0 FTEs
0 Hrs	%0.0	0.0 FTEs
0 Hrs	%0.0	0.0 FTEs
0 Hrs	%0.0	0.0 FTEs
0 Hrs	%0.0	0.0 FTEs
0 Hrs	%0.0	0.0 FTEs
0 Hrs	0.0%	0.0 FTEs

		Exempt Survey Hours	Avg Hours per Respondent	Extrapolated Respondent Hours	
	riovide orientation programs to new hires and/or internal transfers		0.00 Hrs	0 Hrs	
•	Provide relocation services		0.00 Hrs	0 Hrs	
942	Manage college recruiting		0.00 Hrs	0 Hrs	
(cont.)	Manage contract and temporary labor		0.00 Hrs	0 Hrs	
	Other (add new rows as needed)		0.00 Hrs	0 Hrs	

0 Hrs	%0	0 FTEs
Total Hours 0 Hrs	Exempt Time Distribution 0.0%	Exempt FTE Distribution 0.0 FTEs
0 Hrs	%0'0	0.0 FTEs
0 Hrs	0.0%	0.0 FTEs
0 Hrs	%0:0	0.0 FTEs
0 Hrs	0.0%	0.0 FTEs

REPLACEMENT SHEET

Fig 9C(8)

Extrapolated Respondent Hours O Hrs	drs 0 Hrs	drs 0 Hrs	lfs 0.Hrs	lrs 0 Hrs	irs 0 Hrs	rs 0 Hrs	rs 0 Hrs	rs 0 Hrs	rs 0 Hrs	s O Hrs
Avg Hours per Respondent 0 Hrs	0.00 Hrs	0.00 Hrs	0.00 Hrs	0.00 Hrs	0.00 Hrs	0.00 Hrs	0.00 Hrs	0.00 Hrs	0.00 Hrs	0.00 Hrs
Exempt Survey Hours 0 Hrs										
Recruiting	Perform and manage Workforce Planning process	Assign resources to departments/projects	Design & manage career path management	Conduct replacement planning	942 Conduct succession planning (cont.)	Design jobs and enhancement programs like job rotation, job sharing, etc.	Conduct Expatriate programs	Process voluntary and involuntary employee separations	Perform exit interviews	Other (add new rows as needed)

REPLACEMENT SHEET

Fig 9C(9)

0 Hrs	%0	0 FTEs
Total Hours	Exempt Time	Exempt FTE Distribution
0 Hrs	Distribution 0.0%	0.0 FTES
0 Hrs	%0:0	0.0 FTEs
0 Hrs	%0:0	0.0 FTEs
0 Hrs	%0:00 ·	0.0 FTEs
0 Hrs	%0'0	0.0 FTEs
0 Hrs	0.0%	0.0 FTEs
0 Hrs	. %0.0	0.0 FTEs
0 Hrs	%0:0	0.0 FTEs
0 Hrs	%0:0	0.0 FTEs
0 Hrs	%0:0	0.0 FTEs
0 Hrs	%0.0	0.0 FTEs

. .

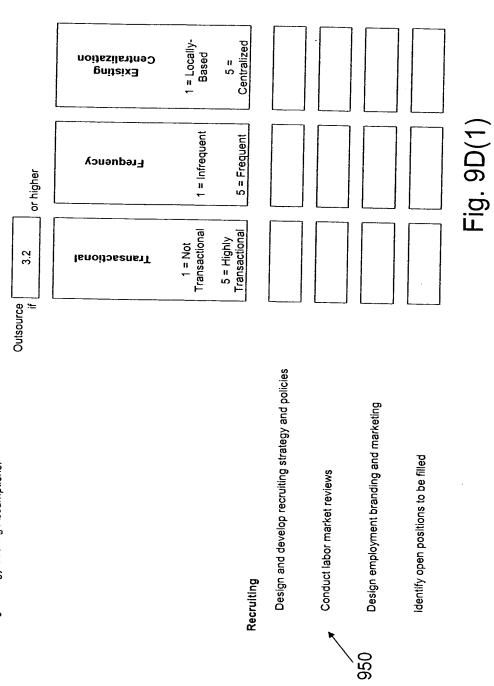


HR Transformation Diagnosis - Labor Sourcing Strategy

HR Labor Sourcing Strategy

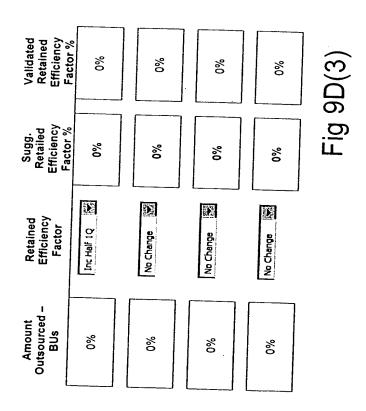
Layout of Elements of Fig. 9D

Fig. 9D(2)	Fig. 9D(3)
Fig. 9D(5)	Fig. 9D(6)
Fig. 9D(8)	Fig. 9D(9)
Fig. 9D(11)	Fig. 9D(12)
Fig. 9D(14)	Fig. 9D(15)
Fig. 9D(17)	Fig. 9D(18)
g. 9D(5) g. 9D(11) g. 9D(11) g. 9D(17)	



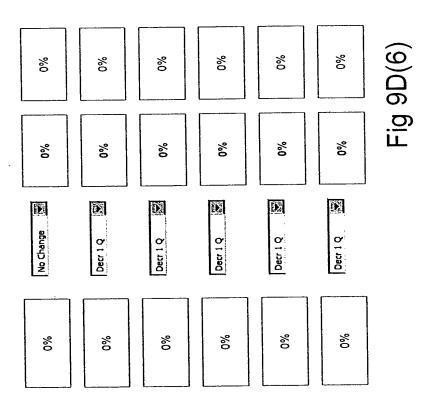
Sourcing Strategy Scoring Assumptions:

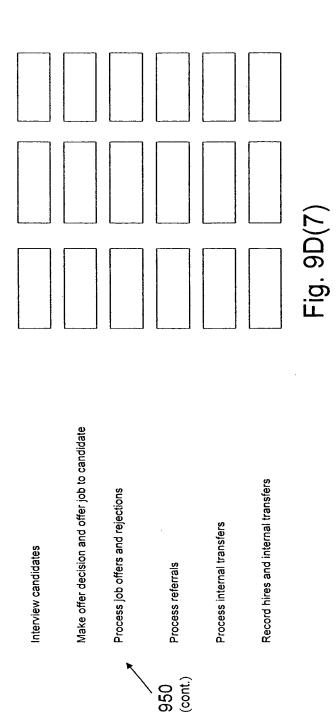
			%0	%0	%0	%0	
			%0	%0	%0	%0	5)
			Not Complete	Not Complete	Not Complete	Not Complete	Fig. 9D(2)
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os finerent to Sulture	1 = Highly Cultural	5 = Not Cultural					
Competitive Advantage	1 = Key Advantage	5 = No Advantage					
Existing Standardization	1=Not Standardized	5 = Standardized					



Process open position job requisitions		
Operate internship programs		
Design and implement community employment programs		
Source candidates		
Screen applicants		
Coordinate pre-employment testing and background checks		
	Fig. 9D(4)	(†

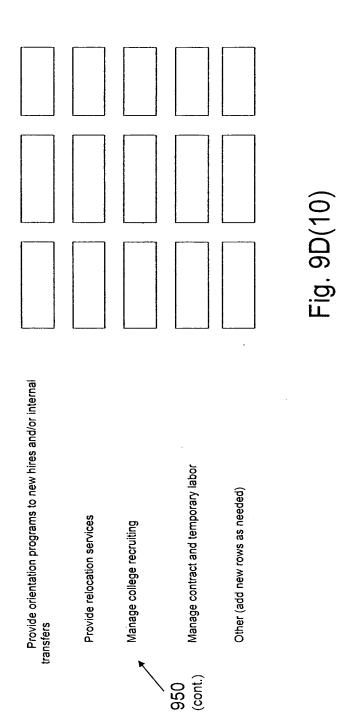
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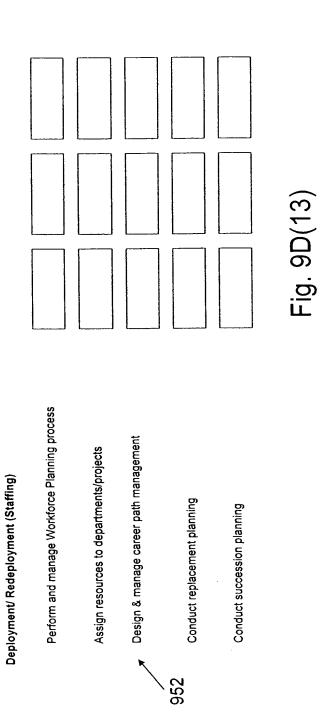
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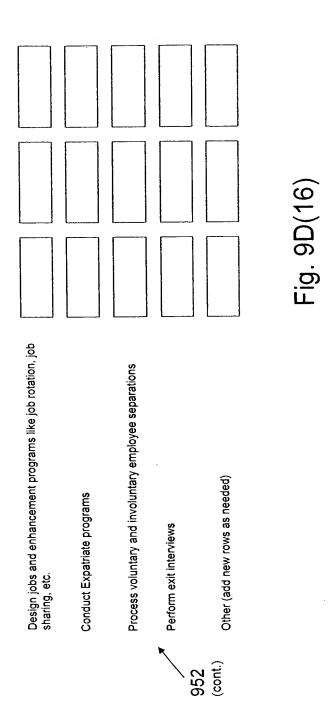
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Decr 1 Q	Decr 1 Q	Decr 1 Q	Decr 1 Q	
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		i.				\mathcal{L}
%0	%0		%0	%0	%0	Fig. 9D(15)
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Decr 1 Q	Decr 1 Q		No Change	Decr 1 Q	Decr 1 Q	
			_			
%0	%0		%0	%0	%0	



Patent Application for: TRANSFORMATION OPPORTUNITY INDICATOR Inventor(s): PATRICK ENGELKING ET AL.

Attorney Docket No. 10022/306, Serial No. 10/651,878

%0	%0	%0	%0	
%0	%0	%0	%0	
Not Complete	Not Complete	Not Complete	Not Complete	Fig. 9D(17)
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				•
	0.0 Not Complete 0%	0.0 Not Complete 0% 0.0 Not Complete 0%	0.0 Not Complete 0% 0.0 Not Complete 0% 0.0 Not Complete 0%	Not Complete 0% Not Complete 0% Not Complete 0%

%0	%0	%0	%0	%0	(18)
%0	%0	%0	%0	%0	Fig. 9D(18)
Decr Helf Q	Decr Half Q	Decr Half Q	Decr Half Q	Decr Helf Q	
%0	%0	%0	%0	%0	

Patent Application for: TRANSFORMATION OPPORTUNITY INDICATOR Inventor(s): PATRICK ENGELKING ET AL.

Attorney Docket No. 10022/306, Serial No. 10/651,878

REPLACEMENT SHEET



= Input field contains default benchmark data. = Required Field, Must have Data can be overridden HR Transformation Diagnosis - Non-Labor Sourcing Strategy Fig. 9E

Layout of Elements for Fig 9E

Fig. 9E (1)

Fig. 9E (2)

Fig. 9E (3)

Fig. 9E (4)

REPLACEMENT SHEET

Fig. 9E (1)

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) Strategy
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Operating Expense Sourcing
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Current Suggested Validated Cost Outsourcing Result	\$0.0 Selection Not Made Selection Not Made	Cost: \$0.0 Selection Not Made Selection Not Made	\$0.0 Selection Not Made	bense Cost: \$0.0 Selection Not Made Selection Not Made	\$0.0 Selection Not Made	cpense Cost: \$0.0 Selection Not Made.] Selection Not Made.	e Cost: \$0.0 Selection Not Made: Selection Not Made:	\$0.0	\$0.0 Selection Not Made	pense Cost: \$0.0 Selection Not Made Selection Not Made	·····	*****	\$0.0	
Coperating Expense Cost Summary	Recruiting Operating Expense Cost:	Deploy / Redeploy Operating Expense Cost:	Time & Attendance Operating Expense Cost:	Training & Development Operating Expense Cost:	Performance Management Operating Expense Cost:	Compensation & Benefits Operating Expense Cost:	Employee Relations Operating Expense Cost:	Organization Effectiveness Operating Expense Cost:	HR Management Operating Expense Cost:	Knowledge Management Operating Expense Cost:	HRIS Operating Expense Cost:	Payroll Operating Expense Cost:	Vendor Management Operating Expense Cost:	Subtotal HD Internal Oceanities Expense

(2)
<u> 36</u>
10.5
Ti,

Retained Retained Sugg. Retained Baseline Cost Efficiency Factor Efficiency Factor % \$0.0 Decr 1 Q ▼ 0%	
\$0.0 Decr 1 Q ▼ 0% \$0.0 No Change ▼ 0%	PP
\$0.0 No Change ▼ 0%	PE
No Change ▼	P
No Change ◀	P
No Change ▼	
No Change ■]
\$0.0 [Decr 1.0 ▼] 0%	
\$0.0 [Decr 1 O]▼] 0%	P
\$0.0 Inc Half 1 Q ▼	P
\$0.0	

Retained End- State Cost	\$0.0	\$0.0 \$	Sugg. Retained End-State Cost		\$0.0	\$0.0	\$0.0	80.0	: :	\$0.0	\$0.0	
Validated Retained Efficiency Factor %	%0		Sugg. Retained End-State Cost		\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0		
Sugg. Retained Efficiency Factor	%0		Sugg. Retained End-State Cost		\$0.0	0.08	0.08	0.08	\$0.0	0.08		
Retained Baseline Cost	\$0.0	\$0.0	Retained Baseline Cost		\$0.0	80.0	80.0	80.0	80.0	80.0	\$0.0	Fig. 9E (4)
Retain			Retair		₩	₩	₩	₩	₩	₩	မွ	
Outsource Baseline Cost	\$0.0	80.0	Outsource Baseline Cost	·	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	

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REPLACEMENT SHEET



Required Field, Must have Data

11

= Input field contains default benchmark data. Can be overidden

Fig. 9F

Fig. 9F(1) Fig. 9F(2) Figs. 9F(3) Fig. 9F(4)

Layout of Elements of Fig. 9F

HR Transformation Diagnosis - Outsource Cost Estimate

Provide the following information to Accenture HR Services to obtain an Indicative Price quote for this client. Input

	Indicative Price below.				
	Outsourcing Baseline - No Growth				
	HR Operating Cost	Year 1	Year 2	Year 3	Year 4
	HR Labor Cost	\$0.0	\$0.0	\$0.0	\$0.0
	HR Operating Expense	\$0.0	\$0.0	\$0.0	\$0.0
	HR 3rd-Party Cost	\$0.0	\$0.0	\$0.0	\$0.0
*	HR Facility Cost	\$0.0	\$0.0	\$0.0	\$0.0
_	HR Technology Cost	\$0.0	\$0.0	\$0.0	\$0.0
	Total	\$0.0	\$0.0	80.0	\$0.0
· _	HR FTEs	0 FTEs	0 FTEs	0 FTEs	0 FTEs
	Total Workforce Population	0	0	0	0
	Outsource Baseline HR FTE: Employee Ratio	0	0	0	0

Year 5	Year 6	Year 7	Year 8	Year 9	Year 10	Total
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	O OS	0
\$0.0	\$0.0	\$0.0	\$0.0	0.08	0 0	
\$0.0	\$0.0	\$0.0	\$0.0	0.0%	0:00 #	9.0
\$0.0	\$0.0	\$0.0	\$0.0	0.08	? C €	2.0
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0) C	0.0
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	9 6
) FTEs	0 FTEs	0 FTEs	0 FTEs	0 FTEs	OFTES	
0	0	0	0	0		
0	0	0	0	0	o a	
				Ü		

	Outsourcing Baseline - With Growth				
	HR Operating Cost	Year 1	Year 2	Year 3	Year 4
	HR Labor Cost	\$0.0	\$0.0	\$0.0	\$0.0
	HR Operating Expense	\$0.0	\$0.0	\$0.0	\$0.0
	HR 3rd-Party Cost	\$0.0	\$0.0	\$0.0	\$0.0
	HR Facility Cost	\$0.0	\$0.0	\$0.0	\$0.0
~	HR Technology Cost	80.0	80.0	\$0.0	\$0.0
	Total	\$0.0	\$0.0	\$0.0	\$0.0
	HR FTEs	0 FTEs	0 FTEs	0 FTEs	0 FTEs
968	Total Workforce Population	0	0	0	0
	Outsource Baseline HR FTE : Employee Ratio	0	0	0	0
	✓ <u>Accenture HR Services Indicative Price</u>	Year 1	Year 2	Year 3	Year 4
Υ	Outsourcing Indicative Price - No Growth				
•	Outsourcing Indicative Price - With Growth				
970					
			ij	Fig. 9F(3)	

	Fig. 9F(4)	ίΞ				
\$0.0						
\$0.0						
Total	Year 10	Year 9	Year 8	Year 7	Year 6	Year 5
Total						
		0	0	0	0	0
	0	0	0	0	0	0
	0 FTEs	0 FTEs	0 FTEs	0 FTEs	0 FTEs	0 FTEs
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	80.0
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
Total	Year 10	Year 9	Year 8	Year 7	Year 6	Year 5

Patent Application for: TRANSFORMATION OPPORTUNITY INDICATOR Inventor(s): PATRICK ENGELKING ET AL.

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REPLACEMENT SHEET



HR Transformation Diagnosis - To-Be Retained Transformation Cost

= Required Field, Must have Data

= Input field contains default data. Can be overridden

Fig. 9G

Fig. 9G(1)Fig. 9G(2)Fig. 9G(3)Fig. 9G(4)Fig. 9G(5)Fig. 9G(6)Fig. 9G(7)Fig. 9G(8)Fig. 9G(10)Fig. 9G(11)

Layout of Elements of Fig. 9G

					Total Cost	\$0.0	\$0.0	\$0.0	\$0.0	
					% Integrator					Fig. 9G(1)
Workdays					Workdays					ijĔ
	Retained Transformation Cost Assumptions Workday Cost Distribution	Integrator blended daily rate	Client blended daily rate	Retained Workday Transformation Cost Assumptions		Application Development Workday Distribution Application Development Workday Cost by Year	Technology Development Workday Distribution Technology Development Workday Cost by Year	Process Design / Implementation Workday Distribution Process Design / Implementation Workday Cost by Year	Organization Design / Implementation Workday Distribution	
	####	, 070	7/6				720	F .		

Total	100% \$0.0	100% \$0.0	100%	100% \$0.0	2)
Year 10	%0	. %0	\$0.0	\$0.0	Fig. 9G(2)
	:	:	:	:	
Year 3	\$0.0	\$0.0	%0 \$0.0	\$0.0	
Year 1	\$0.0	\$0.0	\$0.0	\$0.0	

rraining Design / Implementation Workday Distribution Training Design / Implementation Workday Cost by Year		\$0.0
Program Management Workday Distribution Program Management Workday Cost by Year	0	\$0.0
Change Management Workday Distribution Change Management Workday Cost by Year	0	\$0.0
Subtotal - Workday Cost Distribution	Workdays	Total
Subtotal - Workday Cost by Year	0	\$0.0

\$0.0	100% \$0.0	\$0.0 \$0.0 \$0.0	
\$0.0	\$0.0	\$0.0 \$0.0 \$0.0	Fig. 9G(4)
:	:	:	Ë.
\$0.0	\$0.0	\$0.0 \$0.0 \$0.0	
\$0.0 \$0.0	50% \$0.0	\$0.0 \$0.0 \$0.0	

REPLACEMENT SHEET

Total Cost \$0.0 \$0.0 Severance Weeks / FTE Redeploy Cost per FTE \$5,000 Impacted FTEs to % Impacted FTEs to Sever Redeploy 25% 75% Retraining / Redployment Cost by Year Retraining / Redployment Cost Distribution Retained Internal HR Transition Cost Assumptions Severance Cost by Year Severance Cost Distribution

Fig. 9G(5)

Total	100% \$0.0	100% \$0.0	
Year 10	\$0.0	\$0.0	Fig. 9G(6)
	:	•	-
Year 2	\$0.0	\$0.0	
Year 1	\$0.0	\$0.0	

\$0.0	\$0.0	\$0.0 Total \$0.0
Relo Pkg per FTE \$15,000	% Loaded Cost for Retention 15%	Recruit Cost per FTE \$40,000
% Impacted FTEs to Relo 3.0%	% FTEs to to Receive Retention 10%	# New FTEs to be Recruited 0 FTEs
Relocation Cost Distribution Relocation Cost by Year	Retention Cost Distribution Retention Cost by Year O76	S / O Retained Recruiting Cost Distribution Retained Recruiting Cost by Year Subtotal - Internal HR Transition Cost Distribution Subtotal - Internal HR Transition Cost Cost by Year

Fig. 9G(7)

\$0.0	100% \$0.0	\$0.0 \$0.0 \$0.0 \$0.0	(8)
\$0.0	\$0.0	%0.0 \$0.0 \$0.0	Fig. 9G(8)
:	:	:	
\$0.0	\$0.0	%0 %0.0 %0 \$0.0	
\$0.0	\$0.0	%0.0° \$0.0° \$0.0°	

Retained Internal Hardware/Infrastructure Build Cost Assumptions						
	Total Cost	Year 1	Year 2		Year 10	Total
ERP Licensing Cost Distribution	\$0.0	20%	20%		%0	100%
ERP Licensing Cost by Year		\$0.0	\$0.0	:	\$0.0	\$0.0
Other Application Licensing Cost Distribution	\$0.0	20%	%09		%0	100%
Other Application Licensing Cost by Year		\$0.0	\$0.0	:	80.0	\$0.0
Communications Infrastructure Build Cost (WAN/LAN, Telecom)	\$0.0	20%	20%		· %0	100%
Communications Infrastructure Build Cost (WAN/LAN, 978 Telecom) by Year		\$0.0	\$0.0	:	\$0.0	\$0.0
Employee Self-Service Kiosk Cost Distribution	80.0	20%	20%		%0	100%
Employee Self-Service Kiosk Cost by Year		80.0	\$0.0	:	\$0.0	\$0.0
Timeclock Cost Distribution	\$0.0	20%	20%		%0	100%
Timeclock Cost by Year		\$0.0	\$0.0	:	\$0.0	\$0.0
	Ü	(0) (0)	_			

50% \$0.0 50% \$0.0 50% \$0.0 \$0.0 \$0.0 \$0.0	0. 0. 0. 0. 0. 0.
\$0.0 0.0\$	\$0.0 \$0.0 \$0.0 \$0.0
15%	15% 20%
Project Leam T&E Cost Distribution Project Team T&E Cost by Year Project Contingency Cost Distribution Project Contingency Cost by Year	Project Leam T&E Cost Distribution Project Team T&E Cost by Year Project Contingency Cost Distribution Project Contingency Cost by Year Other Program Cost #1 Cost Distribution Other Program Cost #1 Cost by Year
	Other Program Cost #1 Cost Distribution Other Program Cost #1 Cost by Year

Fig. 9G(10)

	Other Program Cost #3 Cost Distribution Other Program Cost #3 Cost by Year	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	
*	Other Program Cost #4 Cost Distribution Other Program Cost #4 Cost by Year	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	
980	Other Program Cost #5 Cost Distribution	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	
(cont.)	Subtotal - Other Program Cost Distribution	Total	%0	%0	%0	%0	
	Subtotal - Internal HR Transition Cost Cost by Year	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	
	Total - Overall Program Cost Distribution	Overall Total	%0	%0	%0	%0	
	Total - Overall Program Cost by Year	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	
		Fig.	Fig. 9G(11)	(11)	•		

REPLACEMENT SHEET



= Required Field, Must have Data

HR Transformation Diagnosis - To-Be Retained Benefits Realizaton

Input field contains default data.
 Can be overridden.

Fig. 9H(12) Fig. 9H(10) Fig. 9H(4) Fig. 9H(6) Fig. 9H(8) Fig. 9H(2) Fig. 9H(11) Fig. 9H(1) Fig. 9H(3)

Layout of Elements of Fig. 9H

Fig. 9H(5) Fig. 9H(9) Fig. 9H(7)

αď	Retained Cost Change and Benefits Realization Schedule Assumptions				
I	t Change and Benefits Realization	Current Cost	Retained Baseline Cost	End- State Retained Cost	Total Annual Cost Change
	Recruiting Labor Cost Change Distribution Recruiting Labor Cost Change by Year	0.0\$	0.0	0.0 \$	0.0 \$
1	Deploy/Redeploy Labor Cost Change Distribution Deploy/Redeploy Labor Cost Change by Year	\$0.0	. 0:08	0.08	\$0.0
> 2	Time & Attendance Labor Cost Change Distribution Time & Attendance Labor Cost Change by Year	0.0\$	\$0.0	0.08	\$0.0
	Training & Development Labor Cost Change Distribution Training & Development Labor Cost Change by Year	0.08	\$0.0	0.0	0.0
	Performance Management Labor Cost Change Distribution Performance Management Labor Cost Change by Year	0.0	\$0.0	0.0 \$	0.0 %
	Compensation & Benefits Labor Cost Change Distribution Compensation & Benefits Labor Cost Change by Year	0.0\$	\$0.0	0.08	\$0.0

Total	\$0.0	0.0\$	\$0.0	\$0.0	\$0.0	\$0.0	
Year 10	\$0.0	\$0.0	0.0\$	\$0.0	\$0.0	80.0	Fig 9H(2)
						:	Ξ
Year 6	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	٠
Year 5	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	
Year 4	100%	\$0.0	100%	100%	\$0.0	\$0.0	
Year 2	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	
Year 1	10%	\$0.0	\$0.0	10%	\$0.0	\$0.0	

REPLACEMENT SHEET

	Employee Relations Labor Cost Change Distribution Employee Relations Labor Cost Change by Year	0.0 \$	80.0	80.0	\$0.0
	Organization Effectiveness Labor Cost Change Distribution Organization Effectiveness Labor Cost Change by Year	0.08	\$0.0	\$0.0	\$0.0
*	Management Labor Cost Change Distribution Management Labor Cost Change by Year	0.0 %	\$0.0	\$0.0	\$0.0
982 (cont.)	Knowledge Management Labor Cost Change Distribution Knowledge Management Labor Cost Change by Year	\$0.0	\$0.0	0.0 \$	\$0.0
	HRIS Labor Cost Change Distribution HRIS Labor Cost Change by Year	\$0.0	\$0.0	\$0.0	\$0.0
	Payroll Labor Cost Change Distribution Payroll Labor Cost Change by Year	\$0.0	0.08	0.0\$	\$0.0
	Vendor Management Labor Cost Change Distribution Vendor Management Labor Cost Change by Year	\$0.0	\$0.0	0.08	\$0.0
	Total - Overall Retained Labor Benefits Realization by Year	\$0.0	\$0.0	\$0.0	\$0.0

Fig. 9H(3)

(4)	\$0.0\$	\$0.0	\$0.0	\$0.0	\$0.0	80.0	\$0.0	
Fig. 9H(4)	\$0.0	\$0.0	\$0.0	80.0	0.0\$	\$0.0	0.08	\$0.0
·	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
	\$0.0	100%	100%	\$0.0	100%	100%	100%	\$0.0
	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
	\$0.0	10%	10%	10%	10%	10%	10%	\$0.0

REPLACEMENT SHEET

HR Operating Expense Cost Change and Benefits Realization	Current Cost	End- State Baseline Cost	End- State Retained Cost	Total Annual Cost Change
Recruiting Operating Expense Cost Change Distribution Recruiting Operating Expense Cost Change by Year	0.08	\$0.0	\$0.0	\$0.0
Deploy/Redeploy Operating Expense Cost Change Distribution ▼ Deploy/Redeploy Operating Expense Cost Change by Year	\$0.0	0.0\$	0.0\$	\$0.0
Time & Attendance Operating Expense Cost Change Distribution Time & Attendance Operating Expense Cost Change by Year	\$0.0	0.08	\$0.0	\$0.0
Training & Development Operating Expense Cost Change Distribution Training & Development Operating Expense Cost Change by Year	\$0.0	80.0	\$0.0	0. %
Performance Management Operating Expense Cost Change Distribution Performance Management Operating Expense Cost Change by Year	\$0.0	\$0.0	\$0.0	0.0\$
Compensation & Benefits Operating Expense Cost Change Distribution Compensation & Benefits Operating Expense Cost Change by Year	\$0.0	0.08	\$0.0	0.0 \$

Fig. 9H(5)

\$0.0	\$0.0	\$0.0	\$0.0	0.0\$	\$0.0	\$0.0	٠
\$0.0	0.08	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	Fig. 9H(6)
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	
100%	100%	100%	\$0.0	100%	\$0.0	\$0.0	
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	
10%	\$0.0	\$0.0	\$0.0	10%	\$0.0	\$0.0	

Patent Application for: TRANSFORMATION OPPORTUNITY INDICATOR Inventor(s): PATRICK ENGELKING ET AL.

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REPLACEMENT SHEET

Employee Relations Operating Expense Cost Change Distribution Employee Relations Operating Expense Cost Change by Year	\$0.0	\$0.0	\$0.0	\$0.0
Organization Effectiveness Operating Expense Cost Change Distribution Organization Effectiveness Operating Expense Cost Change by Year	80.0	0.08	\$0.0	\$0.0
Management Operating Expense Cost Change Distribution	\$0.0	\$0.0	\$0.0	80.0

Fig. 9H(7)

	\$0.0		\$0.0		\$0.0		
	\$0.0		\$0.0		\$0.0		
%0	\$0.0	%0	\$0.0	%0	\$0.0	%0	_
100%	\$0.0	100%	\$0.0	100%	\$0.0	100%	
20%	\$0.0	20%	\$0.0	20%	\$0.0	20%	
10%	\$0.0	10%	\$0.0	10%	\$0.0	10%	

REPLACEMENT SHEET

	HR Facility Cost Change and Benefits Realization	Current Cost	End- State Baseline Cost	End- State Retained Cost	Total Annuaí Cost Change
•	HR Facility Cost Change Distribution	\$0.0	\$0.0	\$0.0	\$0.0
986	HR Facility Cost Change by Year Total - Overall Retained Facility Benefits Realization by Year	\$0.0	\$0.0	\$0.0	\$0.0
			End-	End-	Totai
		Current	State	State	Annual
	HR Technology Cost Change and Benefits Realization	Cost	Baseline Cost	Retained Cost	Cost Change
•	HR Hardware/Infrastructure Operating Cost Change Distribution	\$0.0	\$0.0	\$0.0	\$0.0
	HR Hardware/Infrastructure Operating Cost Change by Year				
88	HR Application Support / Levels II & III Cost Change Distribution HR Application Support / Levels II & III Cost Change by Year	0.0 \$	\$0.0	0. %	0.0 \$
	HR Help Desk - Level I Cost Change Distribution	\$0.0	\$0.0	\$0.0	\$0.0
	Fig. 9H(9)	(6)H			

Fig. 9H(9)

	Fig. 9H(10)	Fig.				
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	80.0	0.0\$	\$0.0	100%	\$0.0	10%
\$0.0	\$0.0	0.08	\$0.0	100%	\$0.0	10%
\$0.0	\$0.0	\$0.0	\$0.0	100%	\$0.0	10%
Total	Year 10	Year 6	Year 5	Year 4	Year 2	Year 1

REPLACEMENT SHEET

HR Technology Communication Cost Change Distribution HR Technology Communication Cost Change by Year	\$0.0	0.0 \$	0.0 \$	\$0.0
HR DSNM- Server/ Network/ DB Monitoring' Cost Change Distribution HR DSNM- Server/ Network/ DB Monitoring Cost Change by Year	\$0.0	80.0	0.0\$	\$0.0
HR Other HR Technology Operating Cost Change Distribution	\$0.0	\$0.0	\$0.0	\$0.0
HR Other HR Technology Operating Cost Change by Year Total - Overall Retained Technology Benefits Realization by Year	\$0.0	\$0.0	\$0.0	\$0.0
	Current	End- State	End- State	Total
	Cost	Baseline Cost	Retained Cost	Cost
Total - Overall Retained Benefits Realization by Year	\$0.0	\$0.0	\$0.0	\$0.0

988 (cont.)

Fig. 9H(11)

	(2	Fia. 9H(12)	ij			
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	10%
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	10%
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	10%
\$0.0	\$0.0	\$0.0 \$	\$0.0	100%	\$0.0	\$0.0
Total	Year 10	Year 6	Year 5	Year 4	Year 2	Year 1

Inventor(s): PATRICK ENGELKING ET AL. Attorney Docket No. 10022/306, Serial No. 10/651,878

REPLACEMENT SHEET

ime Distribution Survey

CLIENT LOGO HERE	Section 1: Demographic Data	
In this section you will pro-	vide demographic information.	
Level/Grade: Select Lev Exempt, o	rel: Project team: here you can include either Exempt, No rr Management, Non-Management	n-
Employment Status:	Full-Time Part-Time Contractor	
Average hours you work du	rring a typical work week: 0 hours	
Percentage of your work s	pent on HR activities during a typical work week: 0 %	
Organization you belong to	:	
Business Unit:	Select Business Unit:	
Sub-Business Unit:	Select Sub-Business Unit:	
Location:	Select Location:	1002

Identify the percentage of the time you spend on performing HR activities supporting one or more of the following Business Units or Organizations:

If you are fully dedicated to one of the organizations listed below, input 100% next to that organization. If you support one or more of the organizations listed below, indicate the rough distribution of your time next to each organization you support.

Total of all of the percentages (%) you enter should equal 100%

Business Unit or Organization	Time	Business Unit or Organization	Time
Business Unit #1	0 %	Business Unit #6	0 %
Business Unit #2	0 %	Business Unit #7	0 %
Business Unit #3	0 %	Business Unit #8	0 %
Business Unit #4	0 %	HR Shared Services Center	0 %
Business Unit #5	0 %	Corporate HR	0 %

Click the button below to update the total percentage value listed above

1004

Update Total

Click on the link below after completing this section.

1006 age

If your responses are incomplete, you will receive an error message prompting you to modify you responses before continuing with the survey.

You can return to this section and modify your entries until you SUBMIT the survey.

CONTINUE WITH SURVEY

Figure 10

Patent Application for: TRANSFORMATION OPPORTUNITY INDICATOR Inventor(s): PATRICK ENGELKING ET AL.

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REPLACEMENT SHEET



ig. 11A

Layout of Elements of Fig. 11A

Fig. 11A(1) Fig. 11A(2) Fig. 11A(3) Fig. 11A(4) Fig. 11A(5)

HR Transformation Diagnosis - As-Is Cost Analysis

រភ	Cost per FTE Summary	BU #1	BU #2	BC #3	BU #	BU #5
	Loaded Cost ner ETE (Labor only - Total)	\$0	0\$	\$0	80	0
	loaded Cost ber FTE (Labor only - Exempt)	\$0	0\$	80	\$0	\$0
\	Loaded Cost per FTF (Labor only - Non-Exempt)	\$0	80	\$0	\$0	\$0
/ 5	Loaded Cost per FTF (Non-Laboroniv)	\$0	90	\$0	\$0	80
3	loaded Cost per FTE (Technology only)	80	80	\$0	\$0	80
	Loaded Cost per FTE (all-inclusive)	80	0\$	0\$	0\$	80
##	Business Financials Analysis	BU #1	BU #2	BU #3	BU #4	BU #5
	Revenue / Operating Cost / Operating Profit					
×	Percent of Revenue:	%0	%0	%0	%0	%0
\	Percent of Operating Expense:	%0	%0	%0	%0	%0
102	Percent of Operating Profit:	%0	%0	%0	%0	%0
				Figure	Figure 11A(1)	

REPLACEMENT SHEET

	Locations	BU #1	BU #2	BU #3	BU #4	BU #5
	Percent of Locations:	%0	%0	%0	%0	%0
	Revenue per Location (\$M):	\$0.0	\$0.0	\$0.0	80.0	\$0.0
•	Operating Expense per Location:	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
	Operating Profit per Location:	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
£ 12	Total Workforce Count	BU #1	BU #2	BU #3	BU #4	BU #5
٠	Percent of Employee Population:	%0	%0	%0	%0	%0
	Regular Employees per Location:	0	0	0	0	0
	Contingent Employees per Location:	0	0	0	0	0
	Total Employees per Location:	0	0	0	0	0
	Revenue per Employee:	0\$	\$0	\$0	80	80
	Operating Expense per Employee:	\$0	\$0	\$0	\$0	80
	Operating Profit per Employee:	0\$	\$0	\$0	80	\$0

Fig. 11A(3)

30 #6 BU #7	BU #8	BU Total	HR SSC	Corporate	Totai
%0	%0	%0	%0	%0	%0
	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
7# NB 9# N8	BU #8	BU Total	HR SSC	Corporate HR	Total
	%0	%0	%0	%0	%0
	0	0	0	0	0
	0	0	0	0	0
	0	0	0	0	0
	\$0	\$0	\$0	\$0	\$0
	\$0	0\$	\$0	\$0	\$0
	\$0	80	\$0	\$0	\$0

REPLACEMENT SHEET

	Total Workforce Compensation Cost	BU #1	BU #2	BU #3	BU #	BU #5	9# ∩B
	Percent of Regular Employee Compensation Cost:	%0	%0	%0	%0	%0	%0
	Percent of Total Workforce Compensation Cost:	%0	%0	%0	%0	%0	%0
	Average Compensation Cost per Regular Exempt Employee:	80	\$0	\$0	\$0	\$0	\$0
1102		\$0	\$0	\$0	\$0	\$0	\$0
(cont.)		\$0	\$0	\$0	\$0	\$0	\$0
	Overall Average Compensation Cost per Employee:	0\$	\$0	80	\$0	\$0	\$0
Û	Saratoga Banchmark Comparison (No Growth)						
ol		Client Estimate	3rd Quartile	Median	1st Quartile	Sun	Summary
	Reqular EE's per HR FTE Ratio (excluding Training & PTA):	0	0	0	0	Selecti Made	Selection Not Made
×	Expected HR Spend per EE (excluding Training & PTA) - \$Thousands	80	0	0	0	Select Made	Selection Not Made
\	Expected HR Spend as % of Operating Expense (excluding Training & PTA):	%0.0	0	0	0	Select Made	Selection Not Made
90 81	Saratoga Benchmark Comparison (With Growth)) fooled	Selection Not
	Regular EE's per HR FTE Ratio (excluding Training & PTA):	0	0	0	0	Made	
	Expected HR Spend per EE (excluding Training & PTA) - \$Thousands	0\$	0	0	O	Selecti	Selection Not Made
	Expected HR Spend as % of Operating Expense (excluding Training & PTA):	0.0%	0	0	0	Select Made	Selection Not Made

Fig. 11A(5)

Patent Application for: TRANSFORMATION OPPORTUNITY INDICATOR Inventor(s): PATRICK ENGELKING ET AL.

Attorney Docket No. 10022/306, Serial No. 10/651,878

REPLACEMENT SHEET

ig. 11E

Fig. 11B(2)	Fig. 11B(4)	Fig. 11B(6)	Fig. 11B(8)	
FIG. 11B(1)	Fig. 11B(3)	Fig. 11B(5)	Fig. 11B(7)	

HR Transformation Diagnosis - As-Is Activity Analysis

Layout of Elements of Fig. 11B

			Business Units	s Units	H H	HR SSC
	HR Process Distribution		Exempt FTEs	Non-Ex FTEs	Exempt FTEs	Non-Ex FTEs
		Overall Total:	0 FTEs	0 FTES	0 FTEs	0 FTEs
	Recruiting		0 FTEs	0 FTEs	0 FTEs	0 FTES
*	r Deploy / Redeploy		0 FTEs	0 FTEs	0 FTEs	0 FTES
/6	Time & Attendance		0 FTEs	0 FTEs	0 FTEs	0 FTEs
	Training & Development		0 FTEs	0 FTEs	0 FTEs	0 FTEs
	Performance Management		0 FTEs	0 FTES	0 FTEs	0 FTEs
	Compensation & Benefits		0 FTEs	0 FTEs	0 FTEs	0 FTEs
	Employee Relations		0 FTEs	0 FTES	0 FTEs	0 FTEs

=ig. 11B(1)

(5)
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Corporate HR Exempt	Z S S S S S S S S S S S S S S S S S S S	ă	Total Total Non-Ex	1. 1. 1. 1. 1.
_	FTEs	FTES	FTEs	
0	0 FTEs	0 FTEs	0 FTES	0 FTEs
0	0 FTEs	0 FTEs	0 FTEs	0 FTEs
0	0 FTES	0 FTEs	0 FTEs	0 FTEs
. 0	0 FTEs	0 FTEs	0 FTEs	0 FTEs
O	0 FTEs	0 FTEs	0 FTEs	0 FTEs
0	0 FTEs	0 FTEs	0 FTEs	0 FTES
	0 FTEs	0 FTES	0 FTEs	0 FTEs
0	0 FTEs	0 FTEs	0 FTEs	0 FTES

	Organization Effectiveness	0 FTEs	0 FTEs	0 FTEs	0 FTEs
	HR Management	0 FTEs	0 FTEs	0 FTEs	0 FTEs
*	Knowledge Management	0 FTEs	0 FTEs	0 FTEs	0 FTEs
1110	HRIS	0 FTEs	0 FTEs	0 FTEs	0 FTEs
(::::::::::::::::::::::::::::::::::::::	Payroll	0 FTEs	0 FTEs	0 FTEs	0 FTEs
	Vendor Management	0 FTEs	0 FTEs	0 FTEs	0 FTEs

REPLACEMENT SHEET

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Fig.
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O	0	0	0	0	0	
FTEs	FTEs	FTEs	FTEs	FTEs	FTEs	
o	0	0	0	0	0	
FTEs	FTES	FTEs	FTEs	FTEs	FTEs	
0 FTEs						
0 FTEs	O FTES					

HR Activity Distribution Input – All Organization Entities Total

Non-TE

0 FTEs

Overall Total:

REPLACEMENT SHEET

		Business Units	s Units	HR SSC	ပ္သ
m	Business Units 1-5 Overall Total (see below)	Exempt FTEs	Non-Ex FTEs	Exempt FTEs	Non-Ex FTEs
œ	Recruiting	0 FTES	0 FTEs	0 FTEs	0 FTEs
	Design and develop recruiting strategy and policies	0.0 FTEs	0.0 FTEs	0.0 FTEs	0.0 FTES
	Conduct labor market reviews	0.0 FTEs	0.0 FTEs	0.0 FTEs	0.0 FTEs
×	Design employment branding and marketing	0.0 FTEs	0.0 FTEs	0.0 FTEs	0.0 FTEs
	Identify open positions to be filled	0.0 FTEs	0.0 FTEs	0.0 FTEs	0.0 FTES
	Process open position job requisitions	0.0 FTEs	0.0 FTEs	0.0 FTEs	0.0 FTEs
	Operate internship programs	0.0 FTEs	0.0 FTEs	0.0 FTEs	0.0 FTES
	Design and implement community employment programs	0.0 FTEs	0.0 FTEs	0.0 FTEs	0.0 FTES
	Source candidates	0.0 FTES	0.0 FTEs	0.0 FTEs	0.0 FTES

Fig. 11B(5)

REPLACEMENT SHEET

| | Total FTEs | 0 FTEs | 0.0 FTEs | O.0 FTES | • |
|-------|----------------------|--------|----------|----------|----------|----------|----------|----------|----------|----------|---|
| fa] | Total Non-Ex
FTEs | 0 FTEs | 0.0 FTEs | |
| Total | Total Exempt
FTEs | 0 FTEs | 0.0 FTEs | |
| | Non-Ex
FTEs | 0 FTEs | 0.0 FTEs | |
| E C C | Exempt
FTEs | O FTES | 0.0 FTEs | |

Fig. 11B(6)

Screen applicants	0.0 FTEs	0.0 FTEs	0.0 FTEs
Coordinate pre-employment testing and background	0.0 FTEs	0.0 FTEs	0,0 FTEs
Interview candidates	0.0 FTEs	0.0 FTEs	0.0 FTEs
Make offer decision and offer job to candidate	0.0 FTEs	0.0 FTEs	0.0 FTEs
Process job offers and rejections	0.0 FTEs	0.0 FTEs	0.0 FTEs
Process referrals	0.0 FTEs	0.0 FTEs	0.0 FTEs
Process internal transfers	0.0 FTEs	0.0 FTEs	0.0 FTEs
Record hires and internal transfers	0.0 FTEs	0.0 FTEs	0.0 FTEs
Provide orientation programs to new hires and/or internal transfers	0.0 FTEs	0.0 FTEs	0.0 FTEs
Provide relocation services	0.0 FTEs	0.0 FTEs	0.0 FTEs
Manage college recruiting	0.0 FTEs	0.0 FTEs	0.0 FTEs
Manage contract and temporary labor	0.0 FTEs	0.0 FTEs	0.0 FTEs
Other (add new rows as needed)	0.0 FTEs	0.0 FTEs	0.0 FTEs
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0.0 FTEs	0.0 FTEs	0.0 FTES	0.0 FTES	0.0 FTEs	0.0 FTEs	0.0 FTEs	0.0 FTES	0.0 FTEs	0.0 FTEs	0.0 FTEs	0.0 FTEs	0.0 FTEs
0.0 FTEs	0.0 FTEs	0.0 FTEs	0.0 FTEs	0.0 FTEs	0.0 FTEs	0.0 FTEs	0.0 FTEs	0.0 FTEs	0.0 FTEs	0.0 FTEs	0.0 FTEs	0.0 FTEs
0.0 FTEs	0.0 FTEs	0.0 FTEs	0.0 FTEs	0.0 FTEs	0.0 FTEs	0.0 FTEs	0.0 FTEs	0.0 FTES	0.0 FTEs	0.0 FTEs	0.0 FTEs	0.0 FTEs
0.0 FTES	0.0 FT Es	0.0 FTEs										

Inventor(s): PATRICK ENGELKING ET AL. Attorney Docket No. 10022/306, Serial No. 10/651,878

REPLACEMENT SHEET



Fig. 110

Fig. 11C(3)

Fig. 11C(2)

Fig. 11C(6)

Fig. 11C(5)

Fig. 11C(4)

Fig. 11C(9)

Fig. 11C8)

Fig. 11C(7)

Layout of Elements of Fig. 11C

			ರ	ırrent F	Current FTE Total	-	
			Corp HR FTE	HR SSC FTE	BU FTE	Total FTE	
		Overall Total	0	0	0	0	
		Recruiting - Total	0.0	0.0	0.0	0.0	
	Not Complete	Design and develop recruiting strategy and policies	0.0	0.0	0.0	0.0	
	Not Complete	Conduct labor market reviews	0.0	0.0	0.0	0.0	
20	Not Complete	Design employment branding and marketing	0.0	0.0	0.0	0.0	
	Not Complete	Identify open positions to be filled	0.0	0.0	0.0	0.0	
	Not Complete	Process open position job requisitions	0.0	0.0	0.0	0.0	
					Fig 11C(1)	£	

Surrent	Surrent Labor \$ Total	. Tota	_	Outsource Baseline FTEs	ce Bas	seline	FTEs
Corp HR	HR SSC	8 E	Outsrc Total	Corp HR	SSC	3 K	Outsrc Total
\$0.0	\$0.0	\$0.0	\$0.0	0	0	0	0
0.0 \$	\$0.0	\$0.0	\$0.0	0.0	0.0	0.0	0.0
\$0.0	\$0.0	\$0.0	\$0.0	0.0	0.0	0.0	0.0
\$0.0	0.0 \$	\$0.0	\$0.0	0.0	0.0	0.0	0.0
80.0	\$0.0	\$0.0	\$0.0	0.0	0.0	0.0	0.0
\$0.0	\$0.0	\$0.0	\$0.0	0:0	0.0	0.0	0.0
\$0.0	\$0.0	\$0.0	\$0.0	0.0	0.0	0.0	0.0
					Fig.	Fig. 11C(2)	

	ſ				<u></u>			
nge	Outsrc Total	0	0.0	0.0	0.0	0.0	0.0	0.0
TE Cha	8 R	0	0.0	0.0	0.0	0.0	0.0	0.0
Insource FTE Change	HR SSC	0	0.0	0.0	0.0	0.0	0.0	0.0
Ins	Corp HR	0	0.0	0.0	0.0	0.0	0.0	0.0
	r							
FTEs	Outsrc Total	0	0.0	0.0	0.0	0.0	0.0	0.0
I-State	H BC	0	0.0	0.0	0.0	0.0	0.0	0.0
Insource End-State FTEs	HR SSC	0	0.0	0.0	0.0	0.0	0.0	0.0
Insou	Corp HR	0	0.0	0.0	0.0	0.0	0.0	0.0
	•							<u>ل</u>
seline FTEs	Outsrc Total	0	0.0	0.0	0.0	0.0	0.0	0.0
<u>و</u>	몽똪	0	0.0	0.0	0.0	0.0	0.0	0.0
aselii	SSC	0	0.0	0.0	0.0	0.0	0.0	0.0
Õ	또							
Insource Ba	Corp HR	0	0.0	0.0	0.0	0.0	0.0	0.0

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0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 Design and implement community employment programs Make offer decision and offer job to candidate Coordinate pre-employment testing and background checks Process job offers and rejections Operate internship programs Interview candidates Source candidates Screen applicants Not Complete Not Complete

Fig. 11C(4)

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0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	\$0.0	80.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0

Fig. 11C(5)

Inventor(s): PATRICK ENGELKING ET AL.
Attorney Docket No. 10022/306, Serial No. 10/651,878

REPLACEMENT SHEET

				, ——		······	
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
						· · · · · ·	
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
L	L	LJ	LJ		L	L	
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
0.08	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0

Fig. 11C(6)

Inventor(s): PATRICK ENGELKING ET AL.
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	Not Complete	Process referrals	0.0	0.0	0.0	0.0
	Not Complete	Process internal transfers	0.0	0.0	0.0	0.0
	Not Complete	Record hires and internal transfers	0.0	0.0	0.0	0.0
1120 (Cont.)	Not Complete	Provide orientation programs to new hires and/or internal transfers	0.0	0.0	0.0	0.0
	Not Complete	Provide relocation services	0.0	0.0	0.0	0.0
	Not Complete	Manage college recruiting	0.0	0.0	0.0	0.0
	Not Complete	Manage contract and temporary labor	0.0	0.0	0.0	0.0
	Not Complete	Other (add new rows as needed)	0.0	0.0	0.0	0.0
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0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
0.0\$	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
80.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0

Fig. 11C(8)

0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0

Inventor(s): PATRICK ENGELKING ET AL. Attorney Docket No. 10022/306, Serial No. 10/651,878

REPLACEMENT SHEET



HR Transformation Diagnosis - Solution Summary

Fig. 12A(2) Fig. 12A(4) Fig. 12A(9) Fig. 12A(7) Fig. 12A(11) Fig. 12A(10) Fig. 12A(5) 12A(3) Fig. 12A(8) Fig. 12A(6) Fig. 12A(1) Fig.

Layout of Elements of Fig. 12A

REPLACEMENT SHEET

	FTE Summary			Baseline - FTEs	TEs
	Process Area	Current State	% of Total	Outsource Baseline	% of Total
	Recruiting	0	%0	0	%0
	Deploy / Redeploy	0	%0	0	%0
	Time & Attendance	0	%0	0	%0
•	Training & Development	0	%0	0	%0
\	Performance Management	0	%0	0	%0
202	Compensation & Benefits	0	%0	0	%0
	Employee Relations	0	%0	0	%0
	Organization Effectiveness	0	%0	0	%0
	HR Management	0	%0	0	%0

Fig. 12A(1)

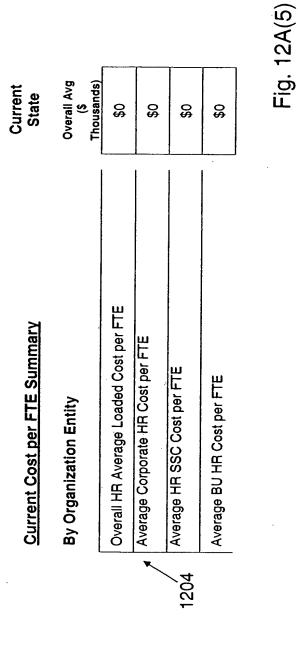
6				<u> </u>					
Retained Change	0	0	0	0	0	0	0	0	0
% of Total	%0	%0	%0	%0	%0	%0	%0	%0	%0
Retained End-State	0	0	0	0	0	0	0	0	0
Baseline Out %	%0	%0	%0	%0	%0	%0	%0	%0	%0
Total Baseline	0	0	0	0	0	0	0	0	0
% of Total	%0	%0	%0	%0	%0	%0	%0	%0	%0
Retained Baseline	0	0	0	0	0	0	0	0	0

	Knowledge Management	0	%0	0	%0
	HRIS	0	%0	0	%0
•	Payroll	0	%0	0	%0
1202	Vendor Management	0	%0	0	%0
(cont.)	Total	0	%0	0	%0

Fig. 12A(3)

 -				
0	0	0	0	0
%0	%0	%0	%0	%0
0	0	0	0	0
%0	%0	%0	%0	%0
0	0	0	0	0
				I
%0	%0	%0	%0	%0
0	0	0	0	0

Fig. 12A(4)



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Ц	-

HR Operating Cost Summary			Baseline - Cost	ost
Process Area	Current State	% of Total	Outsource Baseline	% of Total
Recruiting	\$0.0	%0	\$0.0	%0
Deploy / Redeploy	\$0.0	%0	\$0.0	%0
Time & Attendance	\$0.0	%0	\$0.0	%0
Training & Development	\$0.0	%0	\$0.0	%0
Performance Management	\$0.0	%0	\$0.0	%0
Compensation & Benefits	\$0.0	%0	\$0.0	%0
Employee Relations	\$0.0	%0	\$0.0	%0
Organization Effectiveness	\$0.0	%0	\$0.0	%0
HR Management	\$0.0	%0	\$0.0	%0
Knowledge Management	\$0.0	%0	\$0.0	%0
HRIS	\$0.0	%0	\$0.0	%0
Payroll	\$0.0	%0	\$0.0	%0
Vendor Management	\$0.0	%0	\$0.0	%0
Total HR Labor Cost	\$0.0	%0 ·	\$0.0	%0

REPLACEMENT SHEET

				Retained							
Retained Baseline	% of Total	Total Baseline	Baseline Out %	End- State	% of Total	Retained Change	Retained Year 1	Retained Year 2	Retained Year 3	Retained Year 4	Retained Year 5
\$0.0	\vdash	\$0.0	%0	\$0.0	%0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	%0	\$0.0	%0	\$0.0	%0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	%0	\$0.0	%0	\$0.0	%0	\$0.0	\$0.0	0.0\$	\$0.0	\$0.0	\$0.0
\$0.0	%0	\$0.0	%0	\$0.0	%	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	%0	\$0.0	%0	\$0.0	%0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	%0.	\$0.0	%0	\$0.0	%0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	%0	\$0.0	%0	\$0.0	%0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	%0	\$0.0	%0	\$0.0	%0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	%0	\$0.0	%0	\$0.0	%	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	%0	\$0.0	%0	\$0.0	%0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	%0	\$0.0	%0	\$0.0	%0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	%0	\$0.0	%0	\$0.0	%0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	%0	\$0.0	%0	\$0.0	%0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	%0	\$0.0	%0	\$0.0	%0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0

Fig. 12A(7)

	HR Facility Cost	\$0.0	%0	\$0.0	%0
	Total HR Facility Cost	\$0.0	%0	\$0.0	%0
	HR Hardware/Infrastructure Operating Cost	\$0.0	%0	\$0.0	%0
•	HR Application Support / Levels II & III Cost	\$0.0	%0	\$0.0	%0
	HR Help Desk - Level I Cost	\$0.0	%0	\$0.0	%0
1206	HR Technology Communication Cost	\$0.0	%0	\$0.0	%0
(Cont.)	HR DSNM- Server / Network / DB Monitoring Cost	\$0.0	%0	\$0.0	%0
	HR Other HR Technology Operating Cost	\$0.0	%0	\$0.0	%0
	Total HR Technology Cost	\$0.0	% 0	\$0.0	%0
	Total HR Cost	\$0.0	%0	\$0.0	%0

i										
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	%0	\$0.0	%0	\$0.0	%0	\$0.0
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	%0	\$0.0	%0	\$0.0	%0	\$0.0
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	%0	\$0.0	%0	\$0.0	%0	\$0.0
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	%0	\$0.0	%0	\$0.0	%0	\$0.0
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	%0	\$0.0	%0	\$0.0	%0	\$0.0
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	%0	\$0.0	%0	\$0.0	%0	\$0.0
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	%0	\$0.0	%0	\$0.0	%0	\$0.0
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	%0	\$0.0	%0	\$0.0	%0	\$0.0
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	%0	\$0.0	%0	\$0.0	%0	\$0.0
\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	%0	\$0.0	%0	\$0.0	%0	\$0.0
	\$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0		\$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0	\$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0	\$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0	\$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0	0% \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0 \$0.0	\$0.0 \$0.0	0% \$0.0 <	\$0.0 \$0.0 <th< td=""></th<>

REPLACEMENT SHEET

Fig. 12A(10)

Internal Transformation Cost	
	Total Retained Transform Cost
Program Workday Cost	\$0.0
Contingency	\$0.0
Total Workday Cost	\$0.0
Hardware/Infrastructure	\$0.0
Retained Redeployment	\$0.0
Retained Severance	\$0.0
Retained Relocation	\$0.0
Retained Retention	\$0.0
Retained Recruiting Cost	\$0.0

Travel / Out-of-Pocket Expense Travel / Out-of-Pocket Expense Ther Program Costs #1 Ther Program Costs #3 Ther Program Costs #4 Other Program Costs #5 Other Cost		Droject Team Facilities		0 0
Other Costs #5 Other Program Costs #2 Other Program Costs #3 Other Program Costs #5 Other Cost		Travel / Out of Booket Events		0.00
Other Program Costs #1 Other Program Costs #3 Other Program Costs #4 Other Program Costs #5 Other Cost		Havel / Out-OI-Pocket Expellse		0.0¢
Other Program Costs #2 Other Program Costs #4 Other Cost Other Cost		Other Program Costs #1		\$0.0
Other Program Costs #3 Other Program Costs #4 Other Cost		Other Program Costs #2	<u> </u>	\$0.0
Other Costs #5 Other Cost		Other Program Costs #3]	\$0.0
Other Cost		Other Program Costs #4	<u> </u> 	\$0.0
Other Cost		Other Program Costs #5		\$0.0
	۴	Total Other Cost		\$0.0
	Total	tal		\$0.0

Patent Application for: TRANSFORMATION OPPORTUNITY INDICATOR

Inventor(s): PATRICK ENGELKING ET AL.
Attorney Docket No. 10022/306, Serial No. 10/651,878

REPLACEMENT SHEET



Fig. 12B

Layout of Elements of Fig. 12B

Fig. 12B(1)	Fig. 12B(2)
Fig. 12B(3)	Fig. 12B(4)
Fig. 12B(5)	Fig. 12B(6)
Fig. 12B(7)	Fig. 12B(8)
Fig. 12B(9)	Fig. 12B(10)
Fig. 12B(11)	Fig. 12B(12)

(\$Millions)
Projection
perating Cost P
Current State HR Operating C
Current

HR Operating Cost Growth Projection	Total As-Is	Year 1	Year 2
Total HR Labor Cost	\$0.0	\$0.0	\$0.0
Total HR Operating Expense Cost	\$0.0	\$0.0	\$0.0
Total HR 3rd-Party Cost	\$0.0	\$0.0	\$0.0
Total HR Facility - All Organization Entities	\$0.0	\$0.0	\$0.0
Total HR Technology Cost	\$0.0	\$0.0	\$0.0
Total Current HR Operating Cost	\$0.0	\$0.0	\$0.0
Overall Rate of Growth		%0.0	0.0%
As-Is Saratoga Benchmark Growth Projections	Total As-is	Year 1	Year 2
Saratoga Benchmark Total HR Operating Cost	\$0.0	\$0.0	\$0.0
Saratoga Benchmark Total HR FTEs	0 FTEs	0 FTEs	0 FTEs
Saratoga Benchmark Total Workforce Population	0	0	0
Saratoga Benchmark Total Operating Expense Projection	\$0	0\$	\$0

(7)
12B(
Fig.

Average	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0		Average	\$0.0	FALSE	FALSE	\$0
Total Increase	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0						
Year 10	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	0:0%	Year 10	\$0.0	0 FTEs	0	\$0
			:									
Year 3	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	%0:0	Year 3	\$0.0	0 FTEs	0	80

REPLACEMENT SHEET

Reta	Retained Baseline Cost Projection (\$Millions) - Applies to Outsourcing Cases only	Cases only	
		Year 1	Yea
	Total Retained Baseline HR Labor Cost	\$0.0	· 0\$
•	Total Retained Baseline HR Operating Expense Cost	\$0.0	S
	Total Retained Baseline HR 3rd-Party Cost	\$0.0	Ş
1212	Total Retained Baseline HR Facility Cost	\$0.0	9
! !	Total Retained Baseline HR Technology Cost	\$0.0	\$
	Total Retained Baseline HR Operating Cost	\$0.0	S

Fig. 12B(3)

REPLACEMENT SHEET

Year 3		Year 10	Total	Average
\$0.0		\$0.0	\$0.0	\$0.0
\$0.0		\$0.0	\$0.0	\$0.0
\$0.0	:	\$0.0	\$0.0	\$0.0
\$0.0		\$0.0	\$0.0	\$0.0
\$0.0		\$0.0	\$0.0	\$0.0
\$0.0		\$0.0	\$0.0	\$0.0

Fig. 12B(4

REPLACEMENT SHEET

2	sourced baseline Cost Projection (\$Millions) - <i>Applies to Outsourcing Cases only</i>	ses only	
		Year 1	Year
	Total Outsourced Baseline HR Labor Cost	\$0.0	\$0.0
	Total Outsourced Baseline HR Operating Expense Cost	\$0.0	\$0.0
	Total Outsourced Baseline HR 3rd-Party Cost	\$0.0	\$0.0
,	Total Outsourced Baseline HR Facility Cost	\$0.0	\$0.0
	Total Outsourced Baseline HR Technology Cost	\$0.0	\$0.0
4	Total Outsourced Baseline HR Operating Cost	\$0.0	\$0.0
	Total Baseline Check (Equal to Current Operating Cost)	\$0.0	\$0.0
	Total Current Operating Cost	\$0.0	\$0.0
	Total Retained + Outsourced Baseline	\$0.0	\$0.0

Fia. 12B(5)

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Average	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0				
Total	\$0.0	0.0\$	\$0.0	\$0.0	\$0.0	\$0.0		\$0.0	\$0.0	\$0.0
Year-10	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0		\$0.0	\$0.0	\$0.0
Year 3	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0		\$0.0	\$0.0	\$0.0

REPLACEMENT SHEET

Year 2

Fut	Future State Retained HR Cost Projection (\$Millions)		
	HR Operating Cost	Year 1	
	Total Future State Retained HR Labor Cost	\$0.0	
	Total Future State Retained HR Operating Expense Cost	0.0\$	
	Total Future State Retained HR 3rd-Party Cost	0.0\$	
×	Total Future State Retained HR Facility Cost	\$0.0	
\ !	Total Future State Retained HR Technology Cost	\$0.0	
9	Total Future State Outsourcer Operating Cost (if applicable)	\$0.0	
	Total Future State Retained HR Operating Cost	\$0.0	
	Retained Transformation Cost	Year 1	
	Total Future State Retained Transformation Cost	\$0.0	

Year 2

\$0.0

\$0.0 \$0.0

Fig. 12B(7)

REPLACEMENT SHEET

Average	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0		Average	\$0.0	\$0.0	
Total	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0		Total	\$0.0	\$0.0	
Year 10	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	:	Year 10	\$0.0	\$0.0	
Year 3	\$0.0	\$0.0	\$0.0 •	\$0.0	\$0.0	\$0.0	\$0.0		Year 3	\$0.0	\$0.0	

Fig. 12B(8

Patent Application for: TRANSFORMATION OPPORTUNITY INDICATOR Inventor(s): PATRICK ENGELKING ET AL.

Attorney Docket No. 10022/306, Serial No. 10/651,878

REPLACEMENT SHEET

•	·	_,	 	 • •	_	•	

Year 2	\$0.0	#DIV/0i	0	8
ar 1	0.0	10//	_	0

To Be Retained Saratoga Benchmark Growth Projections Saratoga Benchmark Total Operating Expense Projection Saratoga Benchmark Total Workforce Population Saratoga Benchmark Total HR Operating Cost Saratoga Benchmark Total HR FTEs

REPLACEMENT SHEET

Average \$0.0 FALSE FALSE

Year 3 \$0.0 #DIV/0I

REPLACEMENT SHEET

	HR Transformation Costs	Year 1	Year 2
	Current Cost	\$0.0	\$0.0
	Future Cost	\$0.0	\$0.0
	Cash Benefit	\$0.0	\$0.0
,	HR Operating Costs	Year 1	Year 2
	Current Cost	\$0.0	\$0.0
	Future Cost	\$0.0	\$0.0
	Cash Benefit	80.0	\$0.0
	Total Savings	\$0.0	\$0.0
	Total Cumulative Cashflow	\$0.0	\$0.0

Benefits Summary (\$Millions)

ig 12B(11)

REPLACEMENT SHEET

0 30		- 0181	JA GI GAL
\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	\$0.0	\$0.0	\$0.0
Year 3	• Year 10	Total	Average
\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	\$0.0	\$0.0	\$0.0
\$0.0	\$0.0	\$0.0	0.0\$
\$0.0	\$0.0		

Fig. 12B(12)

REPLACEMENT SHEET



			·		·
Fig. 12C(2)	Fig. 12C(4)	Fig. 12C(6)	Fig. 12C(8)	Fig. 12C(10)	Fig. 12C(12)
Fig. 12C(1)	Fig. 12C(3)	Fig. 12C(5)	Fig. 12C(7)	Fig. 12C(9)	Fig. 12C(11)

Layout of Elements of Fig. 12C

HR Transformation Diagnosis - Cashflow - No Growth

	Current State HR Operating Cost Projection (\$Millions)			٠
	HR Operating Cost Growth Projection	Total As-is	Year 1	Year 2
	Total HR Labor Cost	\$0.0	\$0.0	\$0.0
	Total HR Operating Expense Cost	\$0.0	\$0.0	\$0.0
	Total HR 3rd-Party Cost	\$0.0	\$0.0	\$0.0
	Total HR Facility - All Organization Entities	\$0.0	\$0.0	\$0.0
	Total HR Technology Cost	\$0.0	\$0.0	\$0.0
	Total Current HR Operating Cost	\$0.0	\$0.0	\$0.0
	Overall Rate of Growth		%0.0	0.0%
	As-Is Saratoga Benchmark Growth Projections	Total As-Is	Year 1	Year 2
	Saratoga Benchmark Total HR Operating Cost	\$0.0	\$0.0	\$0.0
	Saratoga Benchmark Total HR FTEs	0 FTEs	0 FTEs	0 FTEs
	Saratoga Benchmark Total Workforce Population	0	0	0
_	Saratoga Benchmark Total Operating Expense Projection	0\$	0%	\$0
•	1220	-		
		Fig. 12C(1)		

Average	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	•	Average	\$0.0	FALSE	FALSE	\$0
Total Increase	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0						
Year 10	80.0	\$0.0	80.0	\$0.0	80.0	\$0.0	%0.0	Year 10	\$0.0	0 FTEs	0	\$0
Year 3	\$0.0	0.0\$	\$0.0	\$0.0	\$0.0	\$0.0	%0.0	Year 3	\$0.0	0 FTEs	0	\$0

Patent Application for: TRANSFORMATION OPPORTUNITY INDICATOR

Inventor(s): PATRICK ENGELKING ET AL. Attorney Docket No. 10022/306, Serial No. 10/651,878

REPLACEMENT SHEET

	Year 1	Year 2
Total Retained Baseline HR Labor Cost	\$0.0	\$0.0
Total Retained Baseline HR Operating Expense Cost	\$0.0	\$0.0
Total Retained Baseline HR 3rd-Party Cost	\$0.0	\$0.0
Total Retained Baseline HR Facility Cost	\$0.0	\$0.0
Total Retained Baseline HR Technology Cost	\$0.0	\$0.0
Total Retained Baseline HR Operating Cost	\$0.0	\$0.0

ig. 12C(3

Average	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
Total	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
Year 10	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0
Year 3	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0

arsoarcea basemie cost i ojecton (vinimors) - Applies to Catsoarcing cases only	arsomicing cases only	
	Year 1	Year 2
Total Outsourced Baseline HR Labor Cost	\$0.0	\$0.0
Total Outsourced Baseline HR Operating Expense Cost	\$0.0	\$0.0
Total Outsourced Baseline HR 3rd-Party Cost	\$0.0	\$0.0
Total Outsourced Baseline HR Facility Cost	\$0.0	\$0.0
Total Outsourced Baseline HR Technology Cost	80.0	\$0.0
Total Outsourced Baseline HR Operating Cost	\$0.0\$	\$0.0
Total Baseline Check (Equal to Current Operating Cost)	\$0.0	\$0.0
Total Current Operating Cost	\$0.0	\$0.0
Total Retained + Outsourced Baseline	0.0\$	\$0.0

REPLACEMENT SHEET

<u> </u>	Future State Retained HK Cost Projection (aminions)	
	tac Cariterach Coll	Year 1
	Table Tables October Defined UP Labor Cost	\$0.0
	Total Future State Retained HR Operating Expense Cost	\$0.0
	Total Future State Retained HR 3rd-Party Cost	\$0.0
	Total Future State Retained HR Facility Cost	\$0.0
	Total Future State Retained HR Technology Cost	\$0.0
	Total Future State Outsourcer Operating Cost (if applicable)	\$0.0
	Total Future State Retained HR Operating Cost	\$0.0
	Retained Transformation Cost	Year 1
_	Total Future State Retained Transformation Cost	\$0.0

Average	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	Average	\$0.0	\$0.0	
Total	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	Total	\$0.0	\$0.0	
Year 10	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	Year 10	\$0.0	\$0.0	
Year 3	\$0.0	80.0	\$0.0	\$0.0	\$0.0	\$0.0	\$0.0	Year 3	\$0.0	\$0.0	

Patent Application for: TRANSFORMATION OPPORTUNITY INDICATOR Inventor(s): PATRICK ENGELKING ET AL.

Attorney Docket No. 10022/306, Serial No. 10/651,878

REPLACEMENT SHEET

Year 2	\$0.0	#DIV/0i	0	80
Year 1	\$0.0	#DIV/0i	0	20

ig. 12C(9)

To Be Retained Saratoga Benchmark Growth Projections
Saratoga Benchmark Total HR Operating Cost
Saratoga Benchmark Total HR FTEs
Saratoga Benchmark Total Workforce Population
Saratoga Benchmark Total Operating Expense Projection

	Average	\$0.0	FALSE	FALSE	O \$
;	Year 10	\$0.0	#DIV/0i	0	0\$
;	Year 3	\$0.0	#DIV/0i	0	09

REPLACEMENT SHEET

Year 1	Year 2	Year 3
\$0.0	\$0.0	\$0.0
\$0.0	\$0.0	\$0.0
\$0.0	80.0	\$0.0
Year 1	Year 2	Year 3
\$0.0	\$0.0	\$0.0
\$0.0	\$0.0	\$0.0
\$0.0	\$0.0	\$0.0
\$0.0	\$0.0	\$0.0
\$0.0	\$0.0	\$0.0

Benefits Summary (\$Millions)

HR Transformation Costs

Current Cost

Future Cost

Cash Benefit

Future Cost

Cash Benefit

Total Savings

228

Average	\$0.0	\$0.0	\$0.0	Average	\$0.0	\$0.0	\$0.0	\$0.0	
Total	\$0.0	\$0.0	\$0.0	Total	\$0.0	\$0.0	\$0.0	\$0.0	
Year 10	\$0.0	\$0.0	\$0.0	Year 10	80.0	\$0.0	\$0.0	\$0.0	\$0.0

Patent Application for: TRANSFORMATION OPPORTUNITY INDICATOR Inventor(s): PATRICK ENGELKING ET AL.

Attorney Docket No. 10022/306, Serial No. 10/651,878

REPLACEMENT SHEET



Layout of Elements of Fig. 12D

Fig. 12D(2) Fig. 12D(4) Fig. 12D(3) Fig. 12D(Fig. Fig Fig.

HR Transformation Diagnosis Pro Forma Summary – (\$MM)
No inputs are required on this page. Inputs completed on "Detailed Inputs" tab.

Solution: Selection Not Made

Business Case Period: 0 Years

Total Current Cost HR Labor Cost HR Non-Labor Cost HR Technology Labor Cost HR Technology Non-Labor Cost		
Total Current Cost HR Labor Cost HR Non-Labor Cost HR Technology Labor Cost HR Technology Non-Labor Cost	No Growth	With Growth
HR Labor Cost HR Non-Labor Cost HR Technology Labor Cost HR Technology Non-Labor Cost	0 Years	0 Years
HR Non-Labor Cost HR Technology Labor Cost HR Technology Non-Labor Cost	\$0	N/A
HR Technology Labor Cost HR Technology Non-Labor Cost	80	A/N
HR Technology Non-Labor Cost	80	√Z/Z
	\$0	A/N
Total Current Operating Cost	\$0	0\$

Fig. 12D(1)

(2)
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Estimated Future Cost	re Cost	
	No Growth	With Growth
Total Future Cost	0 Years	0 Years
HR Labor Cost	\$0	Α/N
HR Non-Labor Cost	0\$	A/Z
HR Technology Labor Cost	\$0	A/A
HR Technology Non-Labor Cost	\$0	A/N
Outsourcer Cost	*0\$	*A/N
Total Potential Operating Cost	80	0\$
Total Internal Transformation Cost		
Total Cost	\$0	\$0

REPLACEMENT SHEET

 Estimated Savings	,	
	No Growth	With Growth
 Savings Summary - Including Internal Transformation Cost	0 Years	0 Years
 Total Savings	20	N/A
 Savings Percent (on Total Current Cost)	%0.0	A/N
 Savings Percent (on Outsource Baseline)	%0.0	A/A
 Total Savings - Average Annual Savings	\$0.0	\$0.0
 Savings Summary - Excluding Internal Transformation Cost		
 Total Savings	80	A/N
 Savings Percent (on Total Current Cost)	%0.0	A/N
 Savings Percent (on Outsource Baseline)	%0.0	N/A
 Total Savings - Average Annual Savings	\$0.0	\$0.0
 Outsourcing Estimated Contract Value (if Applicable)		
 Total Contract Value	\$0	80
 Average Annual Contract Value	\$0	\$0
	10/10/	

237

REPLACEMENT SHEET

	Saratoga Benchmark Comparison	enchmark (Compariso	u C		
Ö	Current State Saratoga Benchmark Comparison	toga Benchma	rk Compariso	_		
•	Client Estimate - No Growth	Client Estimate - With Growth	3rd Quartile	Median	1st Quartile	Summary
Regular EE's per HR FTE Ratio:	0	0	0	0	¬, О	Selection Not Made
Expected HR Spend per EE:	\$0	80	0	O,	0	Selection Not Made
Expected HR Spend as % of Op. Expense:	%0.0	%0.0	0	0	0	Selection Not Made
All data excludes Training & PTA						
긻	Future State Saratoga Benchmark Comparison	toga Benchma	rk Compariso			
	Client Estimate - No Growth	Client Estimate - With Growth	3rd Quartile	Median	1st Quartile	Summary
Retained Regular EE's per HR FTE Ratio:	0	0	0	0	0	Selection Not Made
Expected Retained HR Spend per EE:	80	\$0	0	0	0	Selection Not Made
Expected Retained HR Spend as % of Op. Expense:	»: 0.0%	0.0%	0-	0	0	Selection Not Made
All data excludes Training, PTA, and Outsourcer Indicative Price	dicative Price					

Fig. 12D(4)

Rei	Return on Invested Capital (ROIC) Improvement	ital (ROIC) Improv	ement	
	No Growth	No Growth	With Growth	With Growth
	Including Internal Transformation Cost	Excluding Internal Transformation Cost	Including Internal Transformation Cost	Excluding internal Transformation Cost
Beginning ROIC	i0//\IQ#	i0/\10#	i0//I0#	#DIV/0i
Incremental ROIC Improvement	#DIV/0i	#DIV/0i	0.00%	0.00%
Adjusted ROIC	#DIV/0i	10/\IQ#	#DIV/0i	#DIV/0i
*				
1238				
			Fig 100/6	77(5)

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	No Growth	No Growth	With Growth	With Growth
	Including Internal Transformation Cost	Excluding Internal Transformation Cost	Including Internal Transformation Cost	Excluding Internal Transformation Cost
Beginning EVA	#DIV/0i	i0//\l0#	i0/\10#	#DIV/0!
Incremental EVA Improvement	#DIV/0i	#DIV/0i	\$0	\$0
Adjusted EVA	#DIV/0i	#DIV/0i	#DIV/0i	#DIV/0i

240

	Share Pr	Share Price Impact		
	No Growth	No Growth	With Growth	With Growth
	Including Internal Transformation Cost	Excluding Internal Transformation Cost	Including Internal Transformation Cost	Excluding Internal Transformation Cost
Current Stock Price	\$0.00	\$0.00	\$0.00	\$0.00
Potential Stock Price Impact	#DIV/0i	#DIV/0i	\$0.00	#DI//0i
Adjusted Stock Price	#DIV/0i	#DIV/0i	\$0.00	#DIV/0i
1242			Fia 12D(7	(7)(2)